Please note: Some content in this user guide doesn't apply to CREDO phones. This includes:

- Sprint customer service phone numbers
- Sprint-specific services (Sprint ID, Sprint Zone, Sprint TV, and TeleNav GPS Navigator)
- Sprint-specific phone features (using your phone as a Wi-Fi Hot Spot)
- Sprint activation instructions

For CREDO activation instructions, please refer to the instruction sheet included with your phone. For CREDO customer service, please call **800-411-0848.**

CREDO™ mobile

LG Remarq™ User Guide

User Guide

LG Remarq™

www.sprint.com

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8/27/10

Sprint

Consejo: Para encontrar una guía para usuarios en español, por favor visita a **www.sprint.com** y haz clic en **Support > Phones & Devices**.

Tip: To find a user guide in Spanish, please visit **www.sprint.com** and click **Support > Phones & Devices**.

Important Privacy Message – Sprint's policies often do not apply to third-party applications. Third-party applications may access your personal information or require Sprint to disclose your customer information to the third-party application provider. To find out how a third-party application will collect, access, use, or disclose your personal information, check the application provider's policies, which can usually be found on their website. If you aren't comfortable with the third-party application's policies, don't use the application.

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Tip: Looking for something? If you don't see it in the headings listed here, try the Index on page 129.

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Manufacturer's Warranty 126
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Introduction

The LG Remarq and its packaging are designed with environmentally responsible components including:

- The outer casing is made from 19 percent post-consumer recycled plastic and the handset as a whole is 87 percent recyclable. The device meets RoHS standards for restriction of hazardous materials such as lead, mercury and cadmium.
- Remarq contains low levels of polyvinyl chloride (PVC) and brominated flame retardants (BFR): two materials commonly targeted on green electronics guidelines.
- The Remarq is powered by an Energy Star-qualified charger which meets the energy-efficiency standards set by the U.S. Environmental Protection Agency.
- The packaging is fully recyclable packaging featuring a brown craft paper exterior and made from 87 percent post consumer material (PCM). The images and text on the box, as well as all in-box materials, are printed with soy ink.
- The paper manual has been replaced with an online user manual.

In addition, LG Remarq comes pre-loaded with an innovative Eco Calculator application that allows customers to calculate $C0_2$ reduction savings by walking or cycling as opposed to driving their cars. The reduction is calculated in pounds of $C0_2$ or trees planted.

This **User Guide** introduces you to Sprint® service and the features of your new phone. It's divided into four sections:

- Section 1: Getting Started
- Section 2: Your Phone
- Section 3: Sprint Service
- Section 4: Safety and Warranty Information

Note: Because of updates in phone software, this printed guide may not be the most current version for your phone. Visit **www.sprint.com** and sign on to **My Sprint** to access the most recent version of the user guide.

WARNING: Please refer to the **Important Safety Information** section on page 118 to learn about information that will help you safely use your phone. Failure to read and follow the Important Safety Information in this phone guide may result in serious bodily injury, death, or property damage.

Your Phone's Menu

The following table outlines your phone's main menu structure. For more information about using your phone's menus, see "Navigating Through the Menus" on page 18.

Web
Contacts
Music
1: Last Played
2: All Songs
3: Playlists
4: Artists
5: Albums
6: Genres

- ***History***
- ***Missed Alerts***
- ***Messaging***
  - 1: Voicemail
    - 1: Call Voicemail
    - 2: Voicemail Details
    - 3: Clear Icon
  - 2: Send Message
  - 3: Messages
  - 4: Email
  - 5: IM
- ***Photos***
  - 1: Camera
  - 2: My Photos
    - In Phone
    - Memory Card
  - 3: My Places
  - 4: Other Settings
    - 1: Auto-Save to
    - 2: Status Bar
    - 3: Location
    - 4: Slide Show Interval
- ***My Stuff***
  - Games
  - Ringers
  - Screen Savers
  - Applications
  - Call Tones
  - Options
    - Memory Status
    - Get New
    - My Content Manager
- ***Settings***
  - 1: Display
    - 1: Screen Savers
    - 2: Brightness
    - 3: Backlight
    - 4: Foregrounds
    - 5: Picture ID
    - 6: Font Size
    - 7: Power Save Mode
  - 2: Volume
    - 1: Incoming Ringer
    - 2: Playback Volume
    - 3: Power Up/ Down
    - 4: Key Beeps

3: Ringers

1: Incoming Calls
2: Call Alerts
3: Voicemail
4: Messages
5: Alarm/Calendar
6: Power Up/Down

4: Auto Keyguard

5: Text Entry

1: Use My Words
2: My Words
3: Next Word Prediction
4: Word Completion
5: Word Scan
6: Dual Language
7: Word Choice List
8: Help

6: Phone Info

1: Phone#/User ID
2: Icon Glossary
3: Memory Status
4: Battery Status
5: Version
6: Advanced
7: My Account

7: Lock Phone

1: Lock Now
2: Change Lock Code

8: Parental Controls

1: On/Off
2: Change Parental Control Code
3: Restriction

9: Reset/Delete

1: Reset Settings
2: Reset Phone
3: Delete Stuff
4: Change Lock Code

*: Others

1: Accessibility
2: Airplane/Music Mode
3: Call Setup
4: Data
5: Headset Mode
6: Language (Idioma)
7: Location
8: Navigation Keys
9: Roaming
*: Wireless Backup

Tools

1: Alarm Clock

1: New Alarm
2: Walk the Dog
3: Quick Alarm

2: Calendar

3: Bluetooth

1: On/Off
2: Visibility
3: Add New
4: Trusted Devices
5: My Bluetooth Info

4: Update Phone

1: Update Firmware
2: Update PRL

5: Device Self Service

6: Mass Storage	
1: Connect to PC	2: File Manager
3: Format Memory Card	4: Memory Info
7: Voice Service	
1: Voice Command	2: Voice Reader
3: Voice Memo	4: Settings & Info
8: Calculator	
1: Calculator	2: Ez Tip Calculator
3: Unit Converter	4: Eco-Calculator
9: Notepad	
***: World Clock**	
0: Stopwatch	
Sprint Family Locator	
Shopping	

During a call, press **Options** (right softkey) to display the following options:

1: Save/Contact Details
2: Main Menu
3: 3-Way Call
4: Contacts
5: Voice Memo
6: Phone Info

Section 1

Getting Started

Sprint

1A. Setting Up Service

- Setting Up Your Phone (page 2)
- Activating Your Phone (page 3)
- Setting Up Your Voicemail (page 3)
- Sprint Account Passwords (page 4)
- Getting Help (page 4)

Setting Up Your Phone

1. Install the battery.
   - Remove the battery from its packaging.
   - Insert the battery into the opening in the back of the phone, making sure the connectors align (see step 1, in the following illustration). Gently press down to secure the battery (see step 2, in the following illustration).
   - Position the battery cover over the battery compartment and slide it downward (see step 3, in the following illustration) until you hear a click.

2. Press END for 3 seconds to turn the phone on.
   - If your phone is activated, it will turn on, search for Sprint service, and enter standby mode.
   - If your phone is not yet activated, see “Activating Your Phone” on page 3 for more information.
3. Make your first call.
   - Use your keypad to enter a phone number.
   - Press TALK.

Note: Your phone's battery should have enough charge for your phone to turn on and find a signal, set up your voicemail, and make a call. However, you should fully charge your battery as soon as possible. See "Charging the Battery" on page 17 for details.

Activating Your Phone

- **If you purchased your phone at a Sprint Store**, it is probably activated and ready to use.
- **If you received your phone in the mail and it is for a new Sprint account or a new line of service**, it is designed to activate automatically. To confirm your activation, make a phone call.
- **If you received your phone in the mail and you are activating a new phone for an existing number on your account**, you will need to go online to activate your new phone.
  - From your computer's Web browser, go to www.sprint.com/activate and complete the on-screen instructions to activate your phone.

  When you have finished, make a phone call to confirm your activation. If your phone is still not activated or you do not have access to the Internet, contact Sprint Customer Service at **1-888-211-4727** for assistance.

Tip: Do not press END while the phone is being activated. Pressing END cancels the activation process.

Note: If you are having difficulty with activation, contact Sprint Customer Service by dialing **1-888-211-4727** from any other phone.

Setting Up Your Voicemail

Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off. You should set up your Sprint Voicemail and personal greeting as soon as your phone is activated. Always use a passcode to protect against unauthorized access.

1. From standby mode, press and hold 1.
2. Follow the system prompts to:
   - Create your passcode.
   - Record your name announcement.
   - Record your greeting.

Note: **Voicemail Passcode**
Sprint strongly recommends that you create a passcode when setting up your voicemail to protect against unauthorized access. Without a passcode, anyone who has access to your phone is able to access your voicemail messages.

For more information about using your voicemail, see "Voicemail" on page 90.

Sprint Account Passwords

As a Sprint customer, you enjoy unlimited access to your personal account information, your voicemail account, and your data services account. To ensure that no one else has access to your information, you will need to create passwords to protect your privacy.

Account Username and Password

If you are the account owner, you will need to create an account username and password when you sign on to www.sprint.com. (Click **Need to register for access?** to get started.) If you are not the account owner (if someone else receives the bill for your Sprint service), you can get a sub-account password at www.sprint.com.

Voicemail Password

You'll create your voicemail password (or passcode) when you set up your voicemail. See "Setting Up Your Voicemail" on page 3 for more information on your voicemail password.

Data Services Password

With your Sprint phone, you may elect to set up an optional data services password to control access and authorize Premium Service purchases.

For more information, or to change your passwords, sign on to www.sprint.com or call Sprint Customer Service at **1-888-211-4727**.

Getting Help

Managing Your Account

Online: www.sprint.com

- Access your account information.
- Check your minutes used (depending on your Sprint service plan).

- View and pay your bill.
- Enroll in Sprint online billing and automatic payment.
- Purchase accessories.
- Shop for the latest Sprint phones.
- View available Sprint service plans and options.
- Learn more about data services and other products like games, ringers, screen savers, and more.

From Your Sprint Phone

- Press * 4 S TALK to check minute usage and account info.
- Press * 3 R TALK to make a bill payment.
- Press * 2 E TALK to access a summary of your Sprint service plan or get answers to other questions.
- Press * 7 Z TALK to add a new line of service, upgrade your phone, purchase accessories, or access other account services.

From Any Other Phone

- Sprint Customer Service: **1-888-211-4727**.
- Business Customer Service: **1-800-927-2199**.

Sprint 411

Sprint 411 gives you access to a variety of services and information, including residential, business, and government listings; movie listings or showtimes; driving directions, restaurant reservations, and major local event information. You can get up to three pieces of information per call, and the operator can automatically connect your call at no additional charge.

There is a per-call charge to use Sprint 411, and you will be billed for airtime.

► Press 4 S 1 W 1 W TALK.

Sprint Operator Services

Sprint Operator Services provides assistance when you place collect calls or when you place calls billed to a local telephone calling card or third party.

► Press 0 TALK.

For more information or to see the latest in products and services, visit us online at www.sprint.com.

Section 2

Your Phone

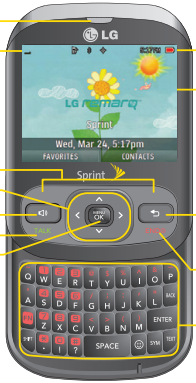
Sprint

2A. Phone Basics

- Your Phone (page 8)
- Viewing the Display Screen (page 12)
- Turning Your Phone On and Off (page 16)
- Battery and Charger (page 16)
- Navigating Through the Menus (page 18)
- Displaying Your Phone Number (page 18)
- Making and Answering Calls (page 19)
- Entering Text (page 26)

Tip: **Phone Software Upgrades** – Updates to your phone's software may become available from time to time. Sprint will automatically upload critical updates to your phone. You can also use the menu to check for and download updates. Press MENU OK > **Tools** > **Update Phone** to search for and download available updates.

Your Phone



1. Earpiece
2. Status Bar Icons
3. Softkeys
4. Navigation Key
5. Speaker Key
6. TALK Key
7. Menu/OK Key
8. Battery Strength Indicator
9. Display Screen
10. Back/ Lock Key
11. END/POWER Key
12. QWERTY Keyboard

Key Functions

1. **Earpiece** lets you hear the caller and automated prompts.
2. **Status Bar Icons** provide information about your phone's status and options, such as signal strength, roaming status, ringer setting, messaging, and battery charge.
3. **Softkeys** let you select softkey actions or menu items corresponding to the bottom left and bottom right lines on the Display Screen.
4. **Navigation Key** scrolls through the phone's menu options and acts as a shortcut key from standby mode.

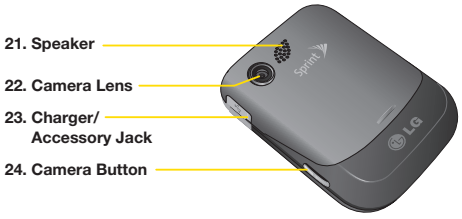
   ^ : Messages < : My Photos
   v : My Stuff > : Web
5. **Speaker Key** lets you place or receive calls in speakerphone mode. Hold down to activate Automatic Speech Recognition (Voice Command) while in the standby mode.
6. **TALK Key** allows you to place or receive calls, answer Call Waiting, use 3-Way Calling, or activate Voice Command.
7. **MENU/OK Key** lets you access the phone's menus and selects the highlighted choice when navigating through a menu.
8. **Battery Strength Indicator** represents the amount of remaining battery charge currently available in your phone. When all bars are displayed in the battery icon, the phone's battery is fully charged. When no bars are displayed, the phone's battery is nearly completely discharged.
9. **Display Screen** displays all the information needed to operate your phone, such as the call status, the Contacts list, the date and time, and the signal and battery strength.
10. **Back/Lock Key** returns you to the previous menu, when in a menu. This key also allows you to return to the previous screen in a data session. When the phone is closed, this key is used to lock the phone. To unlock the phone, press the navigation key down followed by this key.
11. **END/POWER Key** lets you turn the phone on or off, end a call, or return to standby mode. While in the main menu, it returns the phone to standby mode and cancels your input. When you receive an

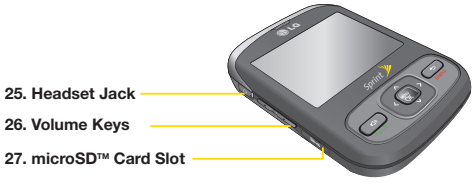
incoming call, press to reject the call and silence the ringer.

12. **QWERTY Keyboard** lets you enter numbers, letters, and characters. Press number keys for speed dialing.

<Qwerty Keyboard>

13. **Function Key** allows you enter the alternate character (such as @ for the T key) on the QWERTY keyboard. (See “Entering Text With the QWERTY Keyboard” on page 27 for details.)
14. **SHIFT Key** lets you change letter capitalization when entering text using the QWERTY keyboard.
15. **SPACE Key** lets you enter a space.
16. **BACK Key** deletes characters from the display in text entry mode. When in a menu, pressing the Back key returns you to the previous menu. This key also allows you to return to the previous screen in a data session.
17. **ENTER Key** lets you move the cursor to the beginning of the next line when composing text messages.
18. **TEXT Key** is a one-touch shortcut to a new message from standby mode.
19. **Symbols Key** lets you enter symbols when entering text.
20. **Emoticon Key** lets you enter emoticons when composing text messages.





21. **Speaker** lets you hear the different ringers and sounds. The speaker also lets you hear the caller's voice when in speakerphone mode.
22. **Camera Lens** is used for picture taking. Keep clean for optimal performance.
23. **Charger/Accessory Jack** allows you to connect the phone charger or an optional USB cable. CAUTION! Inserting an accessory into the incorrect jack may damage the phone.
24. **Camera Button** lets you activate the camera and take pictures.
25. **Headset Jack** allows you to plug in either a stereo headset or an optional headset for convenient, hands-free conversations. CAUTION! Inserting an accessory into the incorrect jack may damage the phone.
26. **Volume Keys** allows you to adjust the ringer volume in standby mode (with the phone open) or adjust the voice volume during a call.
27. **microSD™ Card Slot** lets you use the microSD™ card to expand the memory of your phone. (See "microSD Card" on page 72)

Viewing the Display Screen

Your phone's display screen provides information about your phone's status and options. This list identifies the icons you'll see on your phone's Status Icons Bar:

Tip: To view a list of your phone's icons and descriptions, from the main menu select **Settings > Phone Info > Icon Glossary**.

Status Bar – Service Icons	
	1X Signal Strength – Shows your current 1XRTT signal strength. (More bars = stronger signal.)
	No Service – Your phone cannot find a usable signal.
	Roaming – Your phone is "roaming" off the Nationwide Sprint Network.
	1X Service Activated – Indicates that Sprint 1X data service is available. When active, the icon is animated.
	1X Service Deactivated – Indicates that Sprint 1X data service is deactivated.
	1X Service Unavailable – 1X data service is currently unavailable.

Status Bar – Status Icons	
	Airplane/Music Mode – Indicates that the phone is in Airplane/Music Mode.
	Battery – Shows your current battery charge level. (Icon shown is fully charged.)
	Low Battery – Indicates that the battery is low.
	Ringer Only – Indicates that ringer only is set for call alert.
	Vibrate Only – Indicates that the ringer volume is set to vibrate.
	1 Beep – Indicates that one beep is set for call alert.
	1 Beep & Vibrate – Indicates that one beep and vibration is set for call alert.
	Vibrate All – Indicates that the ringer volume is set to vibrate and keytones are silenced.
	Ringer Off – Indicates that the ringer is set to off.
	Silence All – Indicates that all sounds are turned off.
	Ringer & Vibrate – Indicates that the ringer and vibrate mode are set.

Status Bar – Status Icons	
	Calendar – Indicates that you have an event scheduled for today.
	Missed Call Alert – Indicates a missed call.
	Location On – Indicates that your phone's location feature is on and available for location-based services such as the GPS Services.
	Location Off – Indicates that your phone's location feature is off. Your location is available only for 911 (see page 30).
	TTY – Indicates that your phone is operating in TTY mode.
	Speaker – Indicates that the speaker is activated.
	Bluetooth Enabled (Hidden) – Indicates that Bluetooth is enabled and hidden.
	Bluetooth Enabled (Visible) – Indicates that Bluetooth is enabled and visible.
	Bluetooth Connected – Indicates that Bluetooth is connected.

Status/Function Icons	
	Bluetooth Connected (Mono/Stereo Headset) – Indicates that the Bluetooth headset is connected.
	Bluetooth Connected (Stereo Speaker)
	Alarm Clock – Indicates that the alarm is activated.
	Missed Calls – Indicates a missed call.
	Incoming Calls – Indicates call was an incoming call.
	Outgoing Calls – Indicates call was an outgoing call.
	Camera/Picture – Indicates camera mode.
	1 Background Application – Indicates that one application is active.
	Camera Resolution 1.3M – Indicates camera resolution is set to 1.3M.
	Camera Resolution Med – Indicates camera resolution is set to Med.

Status/Function Icons	
	Camera Resolution Low – Indicates camera resolution is set to Low.
	Saving to In Phone – Indicates that pictures will be saved to the In Phone folder.
	Saving to In Memory Card – Indicates that pictures will be saved to the Memory Card.
	Zoom – Indicates the Zoom bar.
	Self Timer – Allows you to set the Self Timer.
	Capture – Allows you to take a picture.
	Color Tone – Allows you to select a color tone setting for pictures.
	Fun Frame – Allows you to select fun frames to choose for your picture.
	Brightness – Allows you to select a Brightness setting.
	Nignt Mode – Allows you to select Night Mode settings.

Messaging Icons	
	New Urgent Message – Indicates you have new urgent messages.
	Urgent Message – Indicates that the message received is urgent.
	Multiple Alerts – Indicates that you have different kinds of alerts.
	Wireless Backup Alerts
	File Attached – Indicates that a file is attached.
	Audio file attached – Indicates that an audio file is attached.
	Voice file attached – Indicates that a voice file is attached.
	Calendar file attached – Indicates that a calendar file is attached.
	Contact file attached – Indicates that a contact file is attached.
	New Text Message – Indicates you have new text messages.
	New MMS Message – Indicates you have new multimedia messages.

Messaging Icons	
	New Voicemail – Indicates you have voicemail messages. Press and hold 1 to call your voicemail box.
	New Email – Indicates you have new emails.

Turning Your Phone On and Off

Turning Your Phone On

► Press END⊙.

Once your phone is on, it may display "Looking for Service." When your phone finds a signal, it enters standby mode – the phone's idle state. At this point, you are ready to begin making and receiving calls.

If your phone is unable to find a signal after 15 minutes of searching, a Power Save feature is automatically activated. When a signal is found, your phone automatically returns to standby mode.

In Power Save mode, your phone searches for a signal periodically without your intervention. You can also initiate a search for Sprint service by pressing any key (when your phone is turned on).

Tip: The Power Save feature conserves your battery power when you are in an area where there is no signal.

Turning Your Phone Off

► Unlock the phone, then press and hold END⊙ for two seconds until you see the powering-down animation on the display screen.

Your screen remains blank while your phone is off (unless the battery is charging).

Battery and Charger

WARNING: Use only Sprint-approved or LG-approved batteries and chargers with your phone. The failure to use a Sprint-approved or LG-approved battery and charger may increase the risk that your phone will overheat, catch fire, or explode, resulting in serious bodily injury, death, or property damage.

Sprint-approved or LG-approved batteries and accessories can be found at Sprint Stores or through LG; or call 1-866-866-7509 to order. They're also available at **www.sprint.com**.

Battery Capacity

Your phone is equipped with a Lithium Ion (Li-Ion) battery. It allows you to recharge your battery before it is fully drained. The battery provides up to 5.5 hours of continuous digital talk time.

When the battery reaches 5% of its capacity, the battery icon blinks. When there are approximately two minutes of talk time left, the phone sounds an audible alert and then turns off.

Note: Long backlight settings, searching for service, vibrate mode, browser use, and other variables may reduce the battery's talk and standby times.

Tip: Watch your phone's battery level indicator and charge the battery before it runs out of power.

Installing the Battery

► See "Setting Up Your Phone" on page 2

Removing the Battery

1. Make sure the power is off so that you don't lose any stored numbers or messages.
2. Slide the cover up and remove the battery from the phone.

WARNING: Do not handle a damaged or leaking Li-Ion battery as you can be burned.

Charging the Battery

Keeping track of your battery's charge is important. If your battery level becomes too low, your phone automatically turns off, and you will lose any information you were just working on.

Always use a Sprint-approved or LG-approved desktop charger, travel charger, or vehicle power adapter to charge your battery.

► Plug the small end of the charger into the phone's charger jack and the other end into an electrical outlet.

- A **red indicator light** means the battery is charging.
- A **green indicator** light means the battery is at least 90 percent charged.

With the LG and Sprint-approved Li-Ion battery, you can recharge the battery before it becomes completely run down.

Navigating Through the Menus

The navigation key on your phone lets you scroll through onscreen items. Many menus feature a scroll bar on the right to help you keep track of your position in the menu.

To navigate through a menu, use the navigation key. If you are in a first-level menu, such as **Settings**, you may also navigate to the next or previous first-level menu by pressing the navigation key left or right.

For an outline of your phone's menu, please see "Your Phone's Menu" on page ii

Selecting Menu Items

As you navigate through the menu, menu options are highlighted. Select any option by highlighting it and pressing MENU OK. If the option is numbered, you can select it by pressing the corresponding number on the phone's keypad.

For example, to view your text messages:

1. From standby mode, press MENU OK to access the main menu.
2. Select **Messaging** by highlighting it and pressing MENU OK.
3. Select **Messages** by highlighting it and pressing MENU OK. (If you have any text messages, they are displayed.)

For the purposes of this guide, the above steps are condensed into:

- Press MENU OK > **Messaging** > **Messages**.

Backing Up Within a Menu

To go to the previous menu:

- Press ⮌.

To return to standby mode:

- Press END⏻.

Displaying Your Phone Number

- Press MENU OK > **Settings** > **Phone Info** > **Phone#/User ID**. (Your phone number and other information about your phone and account will be displayed.)

Making and Answering Calls

Making Calls

1. Enter a phone number from standby mode. (If you make a mistake while dialing, press BACK to erase each of the numbers.)

> *Tip:* Say you want to dial '1-800-EXAMPLE'. Now you can do so with the LG Remarq. Simply dial '1800', press SHIFT and press the letters with the Qwerty keyboard. The correct numbers will be dialed for you.

2. Press TALK. (To make the call when you are roaming and Call Guard is enabled, press **CONTINUE** (left softkey) or 1 W. See “Call Guard” on page 98.)

3. Press END/⏻ or close the phone when you are finished.

> *Tip:* To redial the number from the last call, press TALK twice.
>
> To redial other recent numbers, press TALK, highlight a number, and press TALK again.
>
> When making calls off the Nationwide Sprint Network, always dial using 11 digits (1 + area code + phone number).

You can also place calls from your phone by speed dialing numbers from your Contacts List (page 25) and using your History listings (page 46), and ASR (Automatic Speech Recognition - see page 68).

Dialing Options

When you enter numbers in standby mode, you can access dialing options by pressing **OPTIONS** (right softkey). To select an option, highlight the option and press MENU OK. The following options may be available through the Options menu:

- **Save:** Enter a seven-digit or ten-digit number (phone number and area code) and press **OPTIONS** (right softkey) > **Save** to save the phone number in your Contacts. (See “Saving a Phone Number” on page 23.)

- **Contact Details:** Displays Contacts details for numbers that are already saved in the phone.
- **Hard Pause:** Enter digits and select this option to enter a hard pause between the numbers. (See “Dialing and Saving Phone Numbers With Pauses” on page 24.)
- **2-sec Pause:** Enter digits and select this option to enter a two-second pause between the numbers. (See “Dialing and Saving Phone Numbers With Pauses” on page 24.)

Tip: When you enter numbers in standby mode, press **SEND MSG** (left softkey) to quickly send a message to the number.

To speed dial a phone number from standby mode, press and hold the speed dial number. If the speed dial number is two digits, enter the first digit, and then press and hold the second digit. (For information on setting up speed dial numbers, see “Assigning Speed Dial Numbers” on page 53.) (This feature will not work when you are roaming off the Nationwide Sprint Network; when roaming you must dial using eleven digits [1 + the area code + the seven-digit phone number].)

Answering Calls

1. Make sure your phone is on. (If your phone is off, incoming calls go to voicemail.)
2. Press TALK to answer an incoming call. (Depending on your Call Answer settings, you may also answer incoming calls by sliding open the phone or by pressing any number key. See “Call Answer Mode” on page 40 for more information.)

Your phone can notify you of incoming calls in the following ways:

- The phone rings or vibrates.
- The indicator light flashes.
- The backlight illuminates.
- The screen displays an incoming call message.

If the incoming call is from a number stored in your Contacts, the entry’s name is displayed. You may also see the caller’s phone number, if available.

During an incoming call, you will see the options below (to select an option, highlight it and press MENU OK):

- **Answer** to answer the call.
- **Silence** to mute the ringer.

- **Send to Voicemail** to send the call to voicemail.
- **Ignore with Text** to send the call to voicemail and reply with a text message. You can send a preset message or write a new one.

Answering a Roam Call With Call Guard Enabled

Call Guard is an option that helps you manage your roaming charges when making or receiving calls while outside the Nationwide Sprint Network. Please see “Roaming” on page 96 for more information about roaming.

► Select **Answer** to answer the call. (See “Call Guard” on page 98 for additional information.)

Ending a Call

► Slide the phone closed or press END.

Missed Call Notification

When you don’t answer an incoming call, your screen will display the Missed Call log.

To display the Missed Call entry from the notification screen:

► Highlight the option and press MENU OK. (To call the number back, press TALK.)

To view a Missed Call entry from standby mode:

1. Press MENU OK > **History**.
2. Highlight an entry and press MENU OK.

Calling Emergency Numbers

You can place calls to 911 (dial 9 C 1 W 1 W TALK), even if your phone is locked or if your account is restricted.

Note: When you place an emergency call, your phone automatically enters Emergency mode.

During an emergency call, press **OPTIONS** (right softkey) to display your options. Highlight an option and press MENU OK.

- **Contacts** to display your Contacts list.
- **Voice Memo** to record the current conversation.
- **Phone Info** to check the phone number, version, etc.

Tip: Press **My Phone** (left softkey) to display your phone number during an emergency call.

To exit Emergency mode:

1. Press END to end a 911 call.
2. Press **EXIT** (right softkey).

This phone features an embedded Global Positioning System (GPS) chip necessary for utilizing E911 emergency location services, where available.

When you place an emergency 911 call, the GPS feature of your phone seeks information to calculate your approximate location. Depending on several variables, including availability and access to satellite signals, it may take up to 30 seconds or more to determine and report your approximate location.

Important: **Always report your location to the 911 operator when placing an emergency call.** Some designated emergency call takers, known as Public Safety Answering Points (PSAPs) may not be equipped to receive GPS location information from your phone.

In-Call Options

Pressing **OPTIONS** (right softkey) during a call displays a list of available in-call features. To select an option, highlight the option and press MENU OK. The following options may be available through the Options menu:

- **Save** to save the phone number to your Contacts list. (See "Saving a Phone Number" on page 51.)
- **Contact Details** to display the contact details. (If the contact is saved in the Contacts.)
- **Main Menu** to display the phone's main menu.
- **3-Way Call** to initiate a 3-way call.
- **Contacts** to display your Contacts list.
- **Voice Memo** to record the current conversation.
- **Phone Info** to check the phone number, version, etc.

Press **MUTE** (left softkey) during a call to mute the microphone. Press **UNMUTE** (left softkey) to unmute the microphone.

Press to route the phone's audio through the speaker. (You can adjust the speaker volume using the volume keys on the side of the phone.) Press again to use the phone's earpiece.

WARNING: Because of higher volume levels, do not place the phone near your ear during speakerphone use.

End-of-Call Options

After you receive a call from or make a call to a phone number that is not in your Contacts, the phone displays the phone number. Press **OPTIONS** (right softkey) > **Save Contact** to add the new number to your Contacts. (See the following section "Saving a Phone Number".)

After you receive a call from or make a call to a phone number that is already in your Contacts, the phone displays the entry name and phone number. To select one of the following options after a call has ended, press **OPTIONS** (right softkey): **New Group/ Contact Details/ Delete/ Delete All**.

Note: The End-of-Call options are not displayed for calls identified as **No ID, Restricted,** or **Private.**

Saving a Phone Number

You can store up to 7 phone numbers per contact and 600 Contacts entries in your phone. Each entry's name can contain 64 characters. Your phone automatically sorts the Contacts entries alphabetically. (For more information, see "2D. Contacts" on page 50.)

To save a number from standby mode:

1. Enter a phone number.
2. Press **OPTIONS** (right softkey), highlight **Save** and press MENU OK.
3. Highlight **New Entry** for a new contact or **Existing Entry** to add a number to an existing contact and press MENU OK.
4. Select **Mobile**, **Home**, **Work**, **Pager**, **Fax**, or **Other** for the phone label.
5. Use the QWERTY keyboard to enter the new contact name.

   – or –

   Highlight an existing contact name and press MENU OK to save the new number.
6. Press **DONE** (left softkey) to save the new entry.

Finding a Phone Number

You can search Contacts for entries by name.

1. Press **CONTACTS** (right softkey) and enter the first letter or letters of an entry. (The more letters you enter, the more specific the search results will be.)
2. To display an entry, highlight it and press MENU OK. To dial a number, highlight it and press TALK.

Dialing and Saving Phone Numbers With Pauses

You can dial or save phone numbers with pauses for use with automated systems, such as voicemail or credit card billing numbers.

There are two types of pauses available on your phone:

- **Hard Pause** sends the next set of numbers when you press **SEND TONES** (left softkey).
- **2-Second Pause** automatically sends the next set of numbers after two seconds.

Note: You can have multiple pauses in a phone number and combine two-second and hard pauses.

To dial or save phone numbers with pauses:

1. Enter the phone number.
2. Press **OPTIONS** (right softkey) > **Hard Pause** or **2-sec Pause**.
3. Enter additional numbers.
4. Press TALK to dial the number.

   – or –

   Press **OPTIONS** (right softkey) > **Save** to save the number in your Contacts.

Note: When dialing a number with a hard pause, press **SEND TONES** (left softkey) to send the next set of numbers.

Abbreviated Dialing

Abbreviated Dialing is similar to speed dialing. You can use either of the following abbreviated dialing features.

- **Contacts Match** – Retrieve any number saved in your Contacts by entering any consecutive three digits of the saved number. Press TALK to dial the retrieved number. (See “To activate the Contacts Match feature:” on page 41.)

- **Prefix** – Prepend the first five or six digits (for example, the area code and prefix) to any four or five digits you enter. Press TALK to dial the resulting number. (See "To activate the Prefix feature:" on page 41.)

To place a call using Contacts Match:

1. From standby mode, enter any three consecutive digits, or more, of a Contacts entry's phone number. The numbers in your Contacts list that contain matches will display.
2. Press TALK to call the displayed number. (If there is more than one matched number in your Contacts, your phone displays the list of matches. Highlight a name and then press TALK to place a call.)

To place a call using Prefix:

1. Enter the last four or five digits of the number. The phone will complete the number with the designated prefix.
2. Highlight the number and press TALK.

Dialing From the Contacts List

1. Press MENU OK > **Contacts**.

Shortcut: From standby mode, press **CONTACTS** (right softkey) to list entries.

2. Highlight the entry you want to call and press TALK to dial the entry's default phone number.

   – or –

   To dial a number from a Contact entry with multiple saved entries, highlight the name and press MENU OK, and then highlight a number and press TALK.

Speed Dialing

You can store up to 98 numbers in your phone's speed dial memory. Dial speed dial entries using one keypress for locations 2–9 or two keypresses for locations 10–99. (See "Assigning Speed Dial Numbers" on page 53.)

To use One-Touch Dialing for speed dial locations 2–9:

- Press and hold the appropriate key for approximately two seconds. The display confirms

that you have dialed the number when it shows "Connecting...".

To use Two-Touch Dialing for speed dial locations 10–99:

1. Press the first digit.
2. Press and hold the second digit for approximately two seconds. The display confirms that you have dialed the number when it shows "Connecting...".

Note: Speed dialing is not available when you are roaming; when you are roaming off the Nationwide Sprint Network, you must always dial using eleven digits (1 + area code + number).

Plus (+) Code Dialing

When placing international calls, Plus Code Dialing automatically enters the international access code for your location (for example, 011 for international calls made from the U.S.).

1. Press and hold 0 until you see a "+" on the display screen.
2. Dial the country code and phone number, and then press TALK. (The phone automatically prepends the access code for international dialing, followed by the country code and phone number.)

Entering Text

Selecting a Text Input Mode

Your phone provides convenient ways to enter letters, numbers, and symbols whenever you are prompted to enter text (for example, when adding a Contacts entry or when using email and text messaging).

1. From a screen where you can enter text, press **OPTIONS** (right softkey) and select **Text Mode** to change the text input mode.
2. Select one of the following options:
   - **Predictive Text** to enter text using a predictive text-entry system that reduces the number of keystrokes required to enter a word. (See page 27.)
   - **Symbols** to enter symbols. (See page 29.)
   - **Smileys** to enter "emoticons." (See page 29.)
   - **Settings** to select text settings. (See page 28.)

Tip: When entering text, press SHIFT to change letter capitalization (Abc > ABC > abc).

Entering Text With the QWERTY Keyboard

Your phone features a QWERTY keyboard, specifically designed for easy and comfortable text entry.

The QWERTY keyboard uses the same layout and works just like the keyboard on your computer. The easiest way to enter text is using your thumbs to type on the QWERTY keyboard.

1. Create a new message (**Menu** > **Messaging** > **Send Message** > Select Contact).

Note: The Predictive Text mode is off by default.

2. Enter text.
   - To change capitalization, press SHIFT.
   - To enter an alternate character on a key, press the Function Key FN and then press the key. To lock the Function Key, press FN twice.
   - For additional text entry options, including **Predictive Text**, **Symbols**, **Smileys**, and **Settings**, press **OPTIONS** (right softkey) > **Text Mode** and select an option.

Predictive Text Input

Predictive Text Input helps you enter text using fewer key strokes per word. (To select the Predictive Text mode when entering text, see “Selecting a Text Input Mode” on page 26.)

Predictive Text Input uses an intuitive word database to analyze the letters you enter and predict a word. (The word may change as you type.)

1. When entering text, press **OPTIONS** (right softkey) > **Text Mode** > **Predictive Text**.
2. Highlight **On** and press MENU OK.

3. Enter a couple of letters of a word. When you enter a letter of a word, a small window will appear and shows the words starting with the letters. (If you make a mistake, press BACK to erase a single character. Press and hold BACK to erase an entire word.)
4. Scroll to the desired word and press MENU OK to select it.
5. If a word you want to enter is not displayed in the list, select **Add Word**? from the drop-down list to add a word to the Predictive Text Input database.
6. Enter the word and press MENU OK. The word will appear as an option the next time you scroll through options while using Predictive Text.

Text Mode Settings

The Text Mode Settings menu allows you to select more automated features while using the predictive text entry mode. These options can help streamline the text entry process by expanding the word database and completing the most commonly used words for you.

When entering text, press **OPTIONS** (right softkey) > **Text Mode** > **Settings**.

- **Add My Word** to add a new word to the word database. After entering a word, press MENU OK.
- **Next Word Prediction** to set the phone to predict possible word candidates after a preset number of characters you have entered.
- **Word Completion** to set the phone to complete the rest of word after entering a preset number of characters.
- **Word Scan** to automatically update the word database with new words from incoming messages.
- **Dual Language** to enable Dual Language entry.
- **Word Choice List** to select whether to display the word choice list.

Note: You can also access Text Entry options from the Settings menu. Press MENU OK > **Settings** > **Text Entry**.

Entering Numbers, Symbols, Smileys and Preset Messages

To enter numbers:

- Press and hold the appropriate number key.
- Press FN and press the appropriate key.
- Press FN twice to lock the function key input mode. Then you can keep entering numbers. To unlock the function key mode, press FN again.

To enter symbols:

- Switch to **Symbols** text entry mode. (See "Selecting a Text Input Mode" on page 26.) Then, press the appropriate key indicated on the display.
- In a text entry field, press and hold the appropriate symbol key.
- Press FN and press the appropriate symbol key.
- Press FN twice to lock the function key input mode. Then, you can keep entering symbols. To unlock the function key mode, press FN again.

To enter Emoticons or Smileys:

- Switch to the **Smileys** text entry mode and press the appropriate key. (See "Selecting a Text Input Mode" on page 26.)

Tip: You can enter animated Emoticons by pressing ☺ to display the "emoticons" list and pressing the appropriate key.

To enter preset messages:

1. When entering text, press **OPTIONS** (right softkey) > **Add Preset Message**.
2. Highlight a message and press MENU OK.

Note: Preset messages make composing text messages easier by allowing you to enter pre-entered messages, such as "Meet me at," "Let's get lunch," or a customized message of your own. (For more information on preset messages, please see "Managing Preset Messages" on page 38.)

2B. Settings

- Sound Settings (page 30)
- Display Settings (page 34)
- Location Settings (page 36)
- Messaging Settings (page 37)
- Airplane/Music (page 39)
- TTY Use With Sprint Service (page 39)
- Phone Setup Options (page 40)
- Security Settings (page 42)

Sound Settings

Ringer Types

Ringer types help you identify incoming calls and messages. You can assign ringer types to individual Contacts entries, types of calls, and types of messages.

Selecting Ringer Types for Incoming Calls

Your phone provides a variety of ringer options that allow you to customize your ring and volume settings. These options allow you to identify incoming calls by the ring.

1. Press MENU OK > **Settings** > **Ringers** > **Incoming Calls**.
2. Select **Contacts**, **Unsaved Numbers**, or **Private/ Unknown**. (A list of ringer type categories will be displayed.)
   - **Contacts Ringer Options**
     - **Contacts with Default Ringer:** You can set a ringer type for the calls from all contacts.
     - **One Contact:** You can set a specific ringer type for the calls from one specific contact.

3. Select a category, and then use your navigation key to scroll through the available ringers. A sample ringer will sound (depending on your volume settings) as you highlight each option.
4. Press MENU OK to assign a ringer.

Getting New Ringers

A wide variety of new ringers is available from the Sprint Digital Lounge, and you can access them right from your phone. (Additional charges may apply, but some are free.)

1. Press MENU OK > **Settings** > **Ringers** > **Incoming Calls**, **Voicemail**, **Messages**, or **Alarm/Calendar**.
2. Select a call or message type to display a list of ringer type categories.
3. Select **Downloaded Ringers** > **Get New**. (The browser starts and displays the Ringers menu.)
4. Use your navigation key and keypad to search through available ringers. When you find one you want, highlight it and press MENU OK.
5. To make a purchase, highlight **Buy** and press MENU OK. (Your phone automatically downloads the ringer.)
6. When the download is finished, select an option to continue:
   - **Listen** to listen to the ringer.
   - **Set As** to finish assigning the ringer.
   - **Shop** to browse for other items to download.

Selecting Ringer Types for Messages

1. Press MENU OK > **Settings** > **Ringers** > **Messages**. (You will see a list of ringer type categories.)
2. Select a category, and then use your navigation key to scroll through the available ringers. You will hear a sample ringer as you highlight each option.
3. Press MENU OK to assign a ringer.

Assigning Ringers to Contacts

1. Press MENU OK > **Settings** > **Ringers** > **Incoming Calls** > **Contacts** > **One Contact**.
2. Highlight a contact entry and press MENU OK.
3. Select a category, and then use your navigation key to scroll through the available ringers. You will hear a sample ringer as you highlight each option.
4. Press MENU OK to assign a ringer.

Selecting Ringer types for Voicemail

1. Press MENU OK > **Settings** > **Ringers** > **Voicemail**.
2. Select a category, and then use your navigation key to scroll through the available ringers. You will hear a sample ringer as you highlight each option.
3. Press MENU OK to assign a ringer.

Adjusting the Phone's Volume Settings

Adjust your phone's volume settings to suit your needs and your environment.

1. Press MENU OK > **Settings** > **Volume**.
2. Select **Incoming Ringer**, **Playback Volume**, **Power Up/Down**, or **Key Beeps**.
3. Using the navigation key, choose a volume level and press MENU OK.

Tip: You can adjust the ringer volume in standby mode (or the earpiece volume during a call) by using the volume keys on the left side of your phone.

Vibrate

To set your phone to vibrate instead of making any sounds:

- Press the down volume key in standby mode until you see "Vibrate All" on the screen.

To set your phone always to vibrate in addition to any ringer settings:

1. Press the volume key while in standby mode for the Volume Level menu to appear on the screen.

2. Press **VIBRATE** (left softkey) to select **Always Vibrate: On**. (If you have already selected it, pressing **VIBRATE** [left softkey] again deselects it.)

To select the vibrate type:

1. Press MENU OK > **Settings** > **Others** > **Accessibility** > **Vibrate Type**.
2. Select **Incoming Calls**, **Voicemail**, **Messages**, or **Alarm/Calendar**. For Incoming Calls, you can assign different vibrate type to **Contacts With Default Vib** or to **One Contact**.
3. Highlight a vibrate type and press MENU OK. The phone will vibrate as you highlight each option.

Silence All

The Silence All option allows you to mute all sounds without turning your phone off.

To activate Silence All:

- Press the down volume key repeatedly in standby mode until you see "Silence All."

To deactivate Silence All:

- Press the volume button up repeatedly to select a volume level.

Alert Notification

Set your phone to alert you with an audible tone when you change service areas, once a minute during a voice call, or when a call has been connected or dropped.

1. Press MENU OK > **Settings** > **Ringers** > **Call Alerts**.
2. Highlight **Beep Each Minute**, **Out of Service**, **Connect**, or **Signal Fade/Call Drop** and press MENU OK.
3. Press **On** or **Off** (left softkey).

Selecting a Key Tone

Your phone offers a number of options for selecting the audible tones accompanying a keypress.

1. Press MENU OK > **Settings** > **Volume** > **Key Beeps**.
2. Highlight an option and press MENU OK.
   - **Tone Length** to select a key tone length. (During a call, longer tone lengths may be better for tone recognition when dialing voicemail or other automated systems.)
   - **Tone Volume** to select a keypress volume level.

Display Settings

Changing the Backlight Time Length

Select how long the display screen and keypad remain backlit after you press any key.

1. Press MENU OK > **Settings** > **Display** > **Backlight**.
2. Select **Backlight Dim** or **Backlight Off**.
3. Highlight a time setting and press MENU OK.

Note: Long backlight settings reduce the battery's talk and standby times.

Changing the Display Screen

Choose what you see on the display screen when in standby mode.

1. Press MENU OK > **Settings** > **Display** > **Screen Savers**.
2. Select **No Image**, **Preloaded**, **My Photos**, **Assigned Media**, **Downloaded Images**, **Take New Picture** or **Slide Show**.
3. Highlight an image and press MENU OK to view it.

4. Press **ASSIGN** (left softkey) to assign the image.

Changing the Brightness

Adjust your screen's brightness to suit your surroundings.

1. Press MENU OK > **Settings** > **Display** > **Brightness**.
2. Press your navigation key left or right to adjust the screen brightness and press **SAVE** (left softkey).

Changing the Clock & Calendar Display

Choose how you want your phone's clock or calendar to be displayed on the screen.

1. Press MENU OK > **Settings** > **Display** > **Foregrounds** > **Clock & Calendar.**
2. Highlight an option and press MENU OK to view it. (Once the preview image is displayed, use your navigation keys to scroll left and right and view other available previews.)
3. Press MENU OK to apply the option to your main screen foreground.

Changing the Text Greeting

The screen displays a text greeting on the standby screen. Choose the phone's default greeting ("Sprint") or create your own custom greeting.

1. Press MENU OK > **Settings** > **Display** > **Foregrounds** > **Greeting.**
2. Select **Custom** or **Off**.
   If you select Custom, enter a custom greeting and MENU OK. (See "Entering Text" on page 26.) (Use the BACK key to erase the existing greeting.)
3. Press **Save** (left softkey) to save your new greeting.

Display Language

You can choose to display your phone's menus in English or in Spanish.

1. Press MENU OK > **Settings** > **Others** > **Language (Idioma)**.
2. Highlight **English** or **Español** and press MENU OK.

Changing the Font Size

Adjust the font size for screent text (for example, when using the notepad or when adding a Contacts entry).

1. Press MENU OK > **Settings** > **Display** > **Font Size**.
2. Select **Messages**, **Browser**, **Notepad**, **Dial Digits** or **Applications**.
3. Highlight a size setting and press MENU OK.

Location Settings

Your phone is equipped with a Location feature for use in connection with location-based services.

The Location feature allows the network to detect your position. Turning Location off will hide your location from everyone except 911.

Note: Turning Location on will allow the network to detect your position using GPS technology, making some Sprint applications and services easier to use. Turning Location off will disable the GPS location function for all purposes except 911, but will not hide your general location based on the cell site serving your call. No application or service may use your location without your request or permission. GPS-enhanced 911 is not available in all areas.

To enable/disable your phone's Location feature:

1. Press MENU OK > **Settings** > **Others** > **Location**. (You will see the Location disclaimer.)
2. Read the disclaimer and press **CONTINUE** (left softkey).
3. Press **ON** or **OFF** (left softkey).

When you turn the Location feature on, the phone displays the icon. When you turn Location off, the phone displays the icon.

Messaging Settings

Your phone's advanced messaging capabilities let you send and receive many different kinds of text messages. (For more information, see "Accessing Messages" on page 103.)

Messaging settings allow you to decide how you would like to be notified of new messages, to create a signature with each sent message, and to create your own preset messages.

Reset Envelope

Allows you to remove the Envelope icon from the indicator bar.

1. Press MENU OK > **Messaging**.
2. Press **OPTIONS** (right softkey) > **Reset Envelope**.
3. Read the confirmation message and press **REMOVE** (left softkey).

Setting Message Notification

When you receive a message, your phone notifies you by displaying an icon on your status bar. You can also choose to be notified with a message notification on your display screen.

1. Press MENU OK > **Messaging**.
2. Press **OPTIONS** (right softkey) > **Notification**.
3. Highlight **Message & Icon** or **Icon Only** and press MENU OK.

Callback Number

1. Press MENU OK > **Messaging**.
2. Press **OPTIONS** (right softkey) > **Callback Number**.
3. Select **None**, **My Phone Number**, or **Other**. (If you select **Other**, enter a number and press MENU OK.)

Managing Preset Messages

Your phone is loaded with 20 preset messages to help make sending text messages easier. Customize or delete these messages, such as “Where are you?,” “Let’s get lunch,” and “Meet me at” to suit your needs, or add your own messages to the list.

To edit or delete a preset message:

1. Press MENU OK > **Messaging**.
2. Press **OPTIONS** (right softkey) > **Preset Messages**. (You will see the list of preset messages.)
3. To edit or delete a message, highlight it and press **OPTIONS** (right softkey).
4. Select **Edit**, edit the message (see “Entering Text” on page 26), and press MENU OK.

   – or –

   Select **Delete** > **DELETE** (left softkey) to delete the selected Preset Message. (Select **CANCEL** [right softkey] to cancel the deletion.)

To add a new preset message:

1. Press MENU OK > **Messaging**.
2. Press **OPTIONS** (right softkey) > **Preset Messages**. (You will see the list of preset messages.)
3. To add a new message, press **ADD** (left softkey).
4. Enter your message and press **SAVE** (left softkey). (Your new message will be added to the beginning of the list.)

Adding a Customized Signature

Add a customized signature to each message you send.

1. Press MENU OK > **Messaging**.
2. Press **OPTIONS** (right softkey) > **Signature** > **Custom**. (If you do not wish to attach a signature, select **None**.)
3. Enter a signature and press **SAVE** (left softkey).

Airplane/Music

Airplane/Music Mode allows you to use many of your phone's features, such as Games, Notepad, and Voice Memos, when you are in an airplane or in any other area where making or receiving calls or data is prohibited. When you set your phone to Airplane/Music Mode, it cannot send or receive any calls or access online information.

1. Press MENU OK > **Settings** > **Others** > **Airplane/Music Mode**.
2. Read the disclaimer and press **CONTINUE** (left softkey).
3. Highlight **On** or **Off** and press MENU OK. (Select **On Power Up** if you want your phone to be set automatically to Airplane Mode when you power the phone up.)

While in Airplane Mode, your phone's standby screen will display "Phone off."

TTY Use With Sprint Service

A TTY (also known as a TDD or Text Telephone) is a telecommunications device that allows people who are deaf, hard of hearing, or who have speech or language disabilities, to communicate by telephone.

Your phone is compatible with select TTY devices. Please check with the manufacturer of your TTY device to ensure that it is compatible with digital cell phones. Your phone and TTY device will connect via a special cable that plugs into your phone's headset jack. If this cable was not provided with your TTY device, contact your TTY device manufacturer to purchase the connector cable.

To turn TTY Mode on or off:

1. Press MENU OK > **Settings** > **Others** > **Accessibility** > **TTY.** (You will see an informational message.)
2. Press **CONTINUE** (left softkey).
3. Press **ON** to turn TTY mode on.

   – or –

   Press **OFF** to turn TTY mode off.

To access the state Telecommunications Relay Service (TRS) for assistance with TTY calls:

- Dial 7 Z 1 W 1 W TALK and press 2 E to reach an operator.

For additional information about Sprint Relay Services and TTY compatibility, call Sprint Relay Customer Service at **800-676-3777** or visit **www.sprintrelay.com**.

Note: In TTY Mode, your phone will display the TTY access icon when the TTY device is plugged into the phone.

When enabled, TTY mode may impair the audio quality of non-TTY devices connected to the headset jack.

WARNING: **911 Emergency Calling**
Sprint recommends that TTY users make emergency calls by other means, including Telecommunications Relay Services (TRS), analog cellular, and landline communications. Wireless TTY calls to 911 may be corrupted when received by public safety answering points (PSAPs), rendering some communications unintelligible. The problem encountered appears related to software used by PSAPs. This matter has been brought to the attention of the FCC, and the wireless industry and the PSAP community are currently working to resolve this.

Phone Setup Options

Call Answer Mode

Select how to answer incoming calls on your phone: whether you want to press TALK, to press any number key, or simply to open the phone.

1. Press MENU OK **> Settings > Others > Call Setup > Call Answer.**
2. Highlight an option and press MENU OK.
   - **Slide Up** to answer an incoming call by just sliding the phone open.
   - **Any Key** to allow you to answer an incoming call by sliding the phone open and pressing any key.
   - **TALK Only** to require you to press TALK to answer all incoming calls.

Auto-Answer Mode

Set your phone to automatically pick up incoming calls when connected to an optional hands-free headset or car kit.

1. Press MENU OK > **Settings** > **Others** > **Call Setup** > **Auto-Answer**.
2. Highlight an option and press MENU OK.
   - **Off** to disable Auto-Answer.
   - **Headset** to answer calls automatically when the phone is connected to a headset (sold separately). Remember, your phone will answer calls in Auto-Answer mode even if you are not present.

Setting Abbreviated Dialing

To activate the Contacts Match feature:

1. Press MENU OK > **Settings** > **Others** > **Call Setup**.
2. Select **Contacts Match** > **ON** (left softkey).

To activate the Prefix feature:

1. Press MENU OK > **Settings** > **Others** > **Call Setup**.
2. Select **Abbreviated Dialing** > **ON** (left softkey).
3. Enter the first five- or six-digit prefix in the **Enter Prefix** field and then press **SAVE** (left softkey).

Tip: To make an Abbreviated Dial call, see "Abbreviated Dialing" on page 24.

Note: Abbreviated Dialing does not apply to 911 or Sprint 411.

Security Settings

You can customize your phone to meet your personal security needs. You must enter your lock code to change the security settings.

Tip: If you can't recall your lock code, try using the last four digits of your wireless phone number. If this doesn't work, call Sprint Customer Service at **1-888-211-4727**.

Your Phone's Lock Feature

Locking Your Phone

When your phone is locked, you can only make calls to 911, Sprint Customer Service, or special numbers. (See "Parental Controls" on page 43.)

1. Press MENU OK > **Settings** > **Lock Phone** and enter your lock code. Please note that you will be asked if you want to change or keep the default Lock Code the first time you access this menu.
2. Select **Lock Now**.

Unlocking Your Phone

1. From standby mode, press **UNLOCK** (right softkey).
2. Enter your lock code.

Changing the Lock Code

1. Press MENU OK > **Settings** > **Lock Phone** and enter your lock code.
2. Select **Change Lock Code**, and then enter and re-enter your new lock code.

Tip: To access **Change Lock Code** menu, you can also press MENU OK > **Settings** > **Reset/Delete** and enter your lock code. Then, select **Change Lock Code**.

Calling in Lock Mode

You can place calls to 911 and to Sprint Customer Service when in lock mode. (For information on special numbers, see "Parental Controls" on page 43.)

- To call an emergency number or Sprint Customer Service, enter the phone number and press TALK.

Parental Controls

Parental Controls give you a convenient way to manage wireless usage and access for everyone on your account. Kids get stylish phones to keep connected with friends and family, while you can control Internet access, texting, content purchases, voice calls and camera use.

To activate Parental Control feature:

1. Press MENU OK > **Settings** > **Parental Controls**.
2. Select **On/Off** > **ON** (left softkey) and then enter and re-enter a new parental lock code.
3. Select **Restriction**. (You will see a disclaimer.)
4. Read the disclaimer and press **CONTINUE** (left softkey).
5. Select **Restriction** to set restriction options. (You will see a disclaimer).
6. Read the disclaimer and press **CONTINUE** (left softkey).
7. Highlight an option and press MENU OK.
   - **Voice Call** to set Call restrictions.
   - **Messaging** to restrict messaging.
   - **Web** to restrict Web access, including access to My Stuff content (Games, Ringers, Screen Savers, Applications, and Call Tones).
   - **Camera** to restrict the camera usage.
   - **Force Location On** to force the phone not to turn off the location mode.
8. Press **ON** (left softkey) to turn the restriction on.

Erasing Phone Content

Use the Security menu to quickly erase all the content you have created or stored in your phone.

1. Press MENU OK > **Settings** > **Reset/Delete** and enter your lock code.
2. Select **Delete Stuff**.
3. Highlight an option and press MENU OK.
   - **Messages** to delete all messages.
   - **Call Logs** to delete all call logs.
   - **Browser Cookies and Cache** to delete the browser's cookies and cache.

- **Downloaded Content** to delete all the contents you have downloaded.
- **Contacts** to delete all the contents of your Contacts list.
- **My Photos** to delete all pictures in My Photos.
- **Voice Memo** to delete all voice memos.
- **Favorites** to delete your shortcuts.
- **My Places** to delete all places set as My Places.

4. Press **DELETE** (left softkey) to confirm the deletion.

Resetting Default Settings

Resetting the phone to default settings restores all the factory defaults, including the ringer types and display settings. The Contacts, Call History, Calendar, and Messaging are not affected.

To reset default settings:

1. Press MENU OK > **Settings** > **Reset/Delete** and enter your lock code.
2. Select **Reset Settings**. (You will see a disclaimer.)
3. Read the disclaimer and if you are certain that you would like to restore all the factory settings, press **RESET** (left softkey).

Resetting Your Phone

Resetting the phone restores all the factory defaults, including the ringer types and display settings. The Contacts, History, Calendar, and Messaging items will be deleted.

1. Press MENU OK > **Settings** > **Reset/Delete** and enter your lock code.
2. Select **Reset Phone**.
3. If you are certain that you would like to restore all factory settings, press **RESET** (left softkey).

Security Features for Data Services

Enabling and Disabling Data Services

You can disable data services without turning off your phone; however, you will not have access to all data services, including Web. Disabling data services will avoid any charges associated with these services. While signed out, you can still place or receive phone calls, check voicemail, and use other voice services. You may enable data services again at any time.

To disable data services:

1. Press MENU OK > **Settings** > **Others** > **Data** > **On/Off**. (You will see a message.)
2. Press **DISABLE** (right softkey) to confirm that you want to disable data services.

To enable data services:

1. Press MENU OK > **Settings** > **Others** > **Data** > **On/Off**. (A message is displayed.)
2. Press **ENABLE** (right softkey) to enable data services.

Net Guard

When you first connect to the Web, the Net Guard will be displayed to confirm that you want to connect. This feature helps you avoid accidental connections. You can disable the Net Guard in the future by selecting **Always Auto-Connect** when the Net Guard is displayed.

To change your Net Guard settings:

- Press MENU OK > **Settings** > **Others** > **Data** > **Net Guard**.
  - Press **ON** (left softkey) to activate the Net Guard.
  - Press **OFF** (left softkey) to deactivate the Net Guard.

2C. History

- Viewing History (page 46)
- History Options (page 47)
- Making a Call From History (page 47)
- Saving a Number From History (page 48)
- Prepending a Number From History (page 48)
- Erasing History (page 49)

Viewing History

History is a list of the last 60 phone numbers (or Contacts entries) for calls you placed, accepted, and missed. History makes redialing a number fast and easy. It is continually updated as your phone automatically adds new numbers to the beginning of the list and removes the oldest entries from the bottom of the list.

Each entry contains the phone number (if it is available) and Contacts entry name (if the number is in your Contacts). Duplicate calls (same number and type of call) may only appear once on the list.

1. Press MENU OK > **History**.
2. Highlight an entry and press MENU OK.

Shortcut: You can also press TALK from standby mode to display your Recent History.

Note: History records only calls that occur while the phone is turned on. If a call is received while your phone is turned off, it will not be included in history.

If you return a call from the voicemail menu, it will not be included in your phone's history.

History Options

Highlight a History entry and press MENU OK to display the date and time of the call, the phone number (if available), and the caller's name (if the number is already in your Contacts). Press **OPTIONS** (right softkey) to display the following options:

- **Delete** to delete the entry.
- **Delete All** to delete all History entries.
- **Prepend** to add numbers to the beginning of the selected number. (See "Prepending a Number From History" on page 48.)
- **Save Contact** to save the number if it is not already in your Contacts. (See "Saving a Number From History" on page 48.)
- **Contact Details** to view the contact information.

Tip: You can also view the next History entry by pressing the navigation key right or view the previous entry by pressing the navigation key left.

Making a Call From History

1. Press MENU OK > **History**.
2. Highlight an entry and press TALK.

Note: You cannot make calls from History to entries identified as **No ID**, **Restricted**, or **Private**.

Viewing History Thread

To view the History Thread for a contact, follow Step 1 on the instructions above, highlight an entry, then press MENU OK. Your phone will display the most recent events related to the contact. Press MENU OK again to choose from the following options:

- Call
- Send Message
- Save Contact/ Contact Details
- Prepend
- Delete

Saving a Number From History

Your phone can store up to 600 Contacts entries. Contacts entries can store up to a total of 7 phone numbers, and each entry's name can contain 64 characters.

1. Highlight a History entry and press **OPTIONS** (right softkey) > **Save Contact**.
2. Select **New Entry** to create a new Contacts entry for the number or **Existing Entry** to save the number to an existing entry.
3. Use your navigation key to highlight a phone number type (**Mobile**, **Home**, **Work**, **Pager**, **Fax**, or **Other**) and press MENU OK.
4. Use the keyboard to type in the new entry name and press MENU OK.

   – or –

   Highlight an existing Contacts entry and press MENU OK.
5. Use your navigation key to highlight the information you want to edit, and then press MENU OK.
6. Press **DONE** (left softkey) to save the entry.

After you have saved the number, your phone displays the new Contacts entry. (See "Contacts Entry Options" on page 51.)

Note: You cannot save phone numbers already in your Contacts or from calls identified as **No ID**, **Restricted**, or **Private**.

Prepending a Number From History

If you need to make a call from History and you are outside your local area code, you can add the appropriate prefix by prepending the number.

1. Highlight a History entry and press MENU OK > **OPTIONS** (right softkey) > **Prepend**.
2. Enter the prefix and press TALK to call the number.

   – or –

   Press **OPTIONS** (left softkey) > **SAVE** to save the amended number in your Contacts.

Erasing History

To erase individual History entries, see “History Options” on page 47.

1. Press MENU OK > **History**.
2. Press **OPTIONS** (right softkey) > **Delete All**.
3. If you are certain you want to erase the History, press **DELETE** (left softkey)

   – or –

   Press **CANCEL** (right softkey) to return to the previous menu.

2D. Contacts

- Adding a New Contacts Entry (page 50)
- Saving a Phone Number (page 51)
- Contacts Entry Options (page 51)
- Editing a Contacts Entry (page 52)
- Adding a Number to a Contacts Entry (page 52)
- Editing a Contacts Entry's Numbers (page 53)
- Assigning Speed Dial Numbers (page 53)
- Selecting a Ringer Type for an Entry (page 55)
- Assigning a Picture to an Entry (page 55)
- Creating a Group (page 56)
- Finding Contacts Entries (page 56)
- Secret Contacts Entries (page 57)
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- Wireless Backup (page 58)

Adding a New Contacts Entry

Your phone can store up to 600 Contacts entries. Contacts entries can store up to a total of 7 phone numbers, and each entry's name can contain 64 characters.

1. Press MENU OK > **Contacts** > **Add New** > **New Contact**.

   – or –

   From standby mode, press **CONTACTS** (right softkey) > **Add New** > **New Contact**.

> *Shortcut:* Enter the phone number in standby mode and press **OPTIONS** (right softkey) > **SAVE**. Proceed with steps 2-4.

2. Highlight **[Add Name]**, enter a name for the entry and press MENU OK.
3. Highlight **[Add Number]**, enter the phone number, and then press MENU OK.
4. Highlight a label field (**Mobile**, **Home**, **Work**, **Pager**, **Fax**, or **Other**) and press MENU OK.
5. Scroll down to additional fields and enter or edit information as desired.

6. Press **DONE** (left softkey).

After saving the number, your phone displays the new entry. (See “Contacts Entry Options” on page 51.)

Tip: **ICE – In Case of Emergency**
To make it easier for emergency personnel to identify important contacts, you can save your local emergency contacts under “ICE” in your phone’s Contacts list. For example, if your mother is your primary emergency contact, save her name as “ICE–Mom” in your Contacts. To list more than one emergency contact, use “ICE1–___,” “ICE2–___,” etc.

Saving a Phone Number

To save a number from standby mode:

1. Enter a phone number and press **OPTIONS** (right softkey) > **Save**.
2. Highlight **New Entry** or **Existing Entry** and press MENU OK.
3. Highlight a label field (**Mobile**, **Home**, **Work**, **Pager**, **Fax**, or **Other**) and press MENU OK.
4. Enter a name for the entry and press MENU OK.

– or –

Search for an existing contact name and press MENU OK to save the new number.

5. Press **DONE** (left softkey).

Contacts Entry Options

To display a Contacts entry:

1. Press MENU OK > **Contacts**.

– or –

From standby mode, press **CONTACTS** (right softkey).

2. Highlight an entry and press MENU OK.

Tip: From this screen, you can view the next entry by pressing the right navigation key. or view the previous entry by pressing the left navigation key.

Contacts entry options:

► Display an entry and press **OPTIONS** (right softkey) > **Edit**. Highlight one of the following fields and press MENU OK:

- **[Add Name]**
- **[Add Number]** to add a phone to the entry.
- **[Add Email]** to add an email address to the entry.
- **Default Ringer** to assign a preprogrammed or downloaded ringer.
- **Default Vibrate Type** to assign a vibration type for the incoming calls from the contact.
- **[Memo]** to add a note, street address, or other information.
- **No Secret** Change to Secret so that it's hidden when you select **Hide Secret** (see page 57 for more details).
- **[URL]** to add a website's URL to the entry.
- **[IM]** to add an Instant Messaging address.
- **[Address]** to add an address.
- **[Birthday]** to add a birthday.
- **[Job Title]** to add a job title.
- **[Company]** to add a company.

Editing a Contacts Entry

1. Press MENU OK > **Contacts** and highlight a contact. Then, press **OPTIONS** (right softkey) > **Edit Contact**.
2. Highlight the field you wish to edit and press MENU OK.
3. Add or edit the information and press MENU OK.
4. Press **DONE** (left softkey) to save your changes.

Adding a Number to a Contacts Entry

1. Press MENU OK > **Contacts** and highlight a contact.
2. Press **OPTIONS** (right softkey) > **Edit Contact** > **[Add Number]**.
3. Enter the new phone number and press MENU OK.

   While entering a number, press **OPTIONS** (right softkey) for additional options **[Hard Pause, 2-sec Pause, Set # Type, Set as Main #,** or **Set Speed Dial]**.
4. Highlight a label for the number and press MENU OK.
5. Press **DONE** (left softkey) to save the new number.

Editing a Contacts Entry's Numbers

1. Press MENU OK > **Contacts** and highlight a contact. Then, press **OPTIONS** (right softkey) > **Edit Contact**.
2. Highlight a number and press MENU OK.
3. Press BACK to clear one digit at a time, or press and hold BACK to erase the entire number.
4. Re-enter or edit the number and press MENU OK.
5. Press **DONE** (left softkey) to save the number.

   – or –

   Press **OPTIONS** (right softkey) for additional options. When you're finished, press **DONE** (left softkey) to save your new settings.

Assigning Speed Dial Numbers

Your phone can store up to 98 phone numbers in speed dial locations. (For details on how to make calls using speed dial numbers, see "Speed Dialing" on page 25.)

You can assign speed dial numbers when you add a new Contacts entry, when you add a new phone number to an existing entry, or when you edit an existing number.

To assign a speed dial number to a new phone number:

1. Follow steps 1 and 2 from the previous section ("Editing a Contacts Entry's Numbers").
2. Press **OPTIONS** (right softkey) > **Set Speed Dial**.
3. Highlight an available speed dial location and press MENU OK.

To assign a speed dial number to an existing phone number:

1. Press MENU OK > **Contacts** and highlight a contact. Then, press **OPTIONS** (right softkey) > **Edit Contact**.
2. Highlight a phone number, press MENU OK and press **OPTIONS** (right softkey) > **Set Speed Dial**.
3. Highlight an available speed dial location and press MENU OK.

Note: If you attempt to assign an already in-use speed dial location to a new phone number, you will see a message asking if you wish to replace the existing speed dial assignment. Press **REPLACE** (left softkey) to assign the location to the new phone number and delete the previous speed dial assignment.

Finding Speed Dial Numbers

1. Press MENU OK > **Contacts**.
2. Press **OPTIONS** (right softkey) > **Settings** > **Speed Numbers**.
3. Scroll through speed dial entries. Speed dial numbers are displayed in numeric order.

   – or –

   Enter the number of a speed dial location using your keypad.
4. To display an entry, highlight it.
5. To dial the entry, press TALK.

Selecting a Ringer Type for an Entry

Assign a ringer type to a Contacts entry so you can identify the caller by the ringer type. (See “Ringer Types” on page 30.)

1. From standby mode, press **CONTACTS** (right soft key), highlight a contact and press **OPTIONS** (right softkey) > **Edit Contact**.
2. Highlight the current ring type and press MENU OK to display the Ringer Type menu.
3. Select a ringer location, such as **Default Ringer**, **Downloaded Ringers**, **Other Ringers**, **Voice Memo**, **My Audio,** or **No Ringer**.
4. Scroll through available ringers. (If your volume settings allow, you can listen to a sample the ringer by highlighting it.)
5. Highlight a ringer and press MENU OK.
6. Press **DONE** (left softkey) to save the new ringer type.

Assigning a Picture to an Entry

Assign a picture to display each time a certain contact calls you.

1. From standby mode, press **CONTACTS** (right soft key), highlight a contact and press **OPTIONS** (right softkey) > **Edit Contact**.
2. Press the directional key up to highlight the current image and press MENU OK to display the Picture ID menu.
3. Select an option, such as **No Image**, **Take New Picture**, **My Photos**, **Downloaded Images**, or **Assigned Media**.
4. Highlight a picture and press **ASSIGN** (left softkey) to assign it.
   - If you selected **Take New Picture**, the camera will launch so you can take a new picture. (See “2H. Camera” on page 76 for details.)
   - If you selected **My Photos**, you may need to select **In Phone** or **Memory Card** to find the picture.
5. Press **DONE** (left softkey) to save the assigned picture.

Creating a Group

Create a Contacts group, it is easy to send a message to all of the members of a group quickly. Groups are shown in the Contact list in alphabetical order.

1. Press MENU OK > **Contacts** > **Add New**.

   – or –

   Press **CONTACTS** (right softkey) > **Add New**.
2. Highlight **New Group** and press MENU OK.
3. Press **START** (left softkey).
4. Highlight each member to assign to the group and press MENU OK.
5. After selecting all members, press **CONTINUE** (left softkey).
6. Enter a name for the new group.
7. Press **SAVE** (left softkey).

Finding Contacts Entries

Finding Contacts by Name

1. Press MENU OK > **Contacts**.
2. Scroll through all the entries.

   – or –

   Enter the first letter or letters of a name (such as “dav” for “Dave”). (The more letters you enter, the more your search narrows.)
3. To display an entry, highlight it and press MENU OK.
4. To dial the entry’s default phone number, press TALK.

   – or –

   To display additional Contacts entries, press the navigation key left or right.

Shortcut: From standby mode, press **CONTACTS** (right softkey) to use the Search feature.

Finding Group Entries

1. Press MENU OK > **Contacts**.
2. Scroll through the Contacts list. To display entries belonging to a group, highlight the group and press MENU OK.

   – or –

   Enter the first letter or letters of the group name (such as “fam” for “Family”). (The more letters you enter, the more your search narrows.)
3. To display an entry within the group, highlight it and press MENU OK.

Secret Contacts Entries

You can designate an entry as a 'Secret' entry. When you choose to hide secret contact entries, they will not be shown in the Contacts list.

To make an entry secret:

1. Press **CONTACTS** (right softkey) and highlight a Contact.
2. Press **OPTIONS** (right softkey) > **Set as Secret**.
3. Highlight **Secret** and press MENU OK to save the new setting.
4. Press **OPTIONS** (right softkey) and select **Settings** > **Hide Secret**.
5. Enter the lock code to hide the contact entries set as Secret.

To make the entries public:

1. Press **CONTACTS** (right softkey) and press **Options** (right softkey) > **Settings** > **Show Secret**.
2. Enter the lock code. (The contacts will reappear on your contacts list.)

Dialing Sprint Services

Your Contacts list is preprogrammed with contact numbers for various Sprint services.

To dial a service from your Contacts:

1. Press MENU OK > **Contacts**.
2. Press **OPTIONS** (right softkey) > **Settings** > **Services** and select an available service, such as **Account Info**, **Sprint Customer Service**, **Dir Assistance** (Sprint

411), **Sprint Operator, Pay Bill, Voicemail, Community Information, Non-Emergency Svcs, Traffic Information, Carrier Service Repair, TRS for TTY Users,** or **Call Before You Dig.**

To dial a service from standby mode using your keypad:

- Dial the appropriate service number:
  - **Account Info.** – * . 4 S TALK
  - **Sprint Customer Service** – * . 2 E TALK
  - **Dir Assistance** (Sprint 411) – 4 S 1 W 1 W TALK
  - **Sprint Operator** – 0 I TALK
  - **Pay Bill** – * . 3 R TALK
  - **Voicemail** – 1 W TALK
  - **Community Information** – 2 E 1 W 1 W TALK
  - **Non-Emergency Svcs** – 3 R 1 W 1 W TALK
  - **Traffic Information** – 5 D 1 W 1 W TALK
  - **Carrier Service Repair** – 6 F 1 W 1 W TALK
  - **TRS for TTY Users** – 7 Z 1 W 1 W TALK
  - **Call Before You Dig** – 8 X 1 W 1 W TALK

Wireless Backup

This feature allows you to back up all of your contacts to the Sprint website and restore them if your phone is lost, stolen, damaged, or replaced.

Tip: To use the wireless backup service, you are required to activate the service from your phone.

To subscribe to the wireless backup service, you must purchase a license to use the service through your phone's browser. As part of the initial subscription process, the service generates a random wireless backup password. The service sends the password to your phone as a text message.

Activating and Deactivating Wireless Backup

To activate the wireless backup service:

1. Press MENU OK > **Settings** > **Others** > **Wireless Backup**.
2. Press **SUBSCRIBE NOW** (left softkey) and follow the onscreen instructions to purchase the license.

3. Please wait while registering the license. (You will see a confirmation screen once registration is complete.)

Note: Once you have completed the registration, you will receive a text message with your password. This password is required for the Wireless Backup website (www.wirelessbackup.sprint.com) in order to edit your contacts from your computer.

Tip: Each time you edit contacts on your phone, they are backed up at www.wirelessbackup.sprint.com.

To deactivate the wireless backup service:

1. Press MENU OK > **Settings** > **Others** > **Wireless Backup** > **Unsubscribe**.
2. Follow the onscreen instructions to unsubscribe from the wireless backup service.

Note: You can unsubscribe from the wireless backup service only through the Sprint website.

Viewing Your Wireless Backup Status

► Press MENU OK > **Settings** > **Others** > **Wireless Backup** > **View Status**.

Setting the Wireless Backup Alert

This feature turns the pop-up alert on or off when a wireless backup update has been completed.

1. Press MENU OK > **Settings** > **Others** > **Wireless Backup** > **Alerts**.
2. Select **Alert me** or **No alerts**.

Tip: To display the wireless backup information, Press MENU OK > **Settings** > **Others** > **Wireless Backup** > **Learn More**. When the service is available, you can also select **Troubleshooting** to display the troubleshooting guide.

2E. Calendar & Tools

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Calendar

Adding an Event to the Calendar

Your Calendar helps organize your time and reminds you of important events.

1. Press MENU OK > **Tools** > **Calendar**.
2. Highlight the day to which you would like to add an event and press **ADD** (left softkey).
3. Select a time for the event by highlighting the time field and pressing MENU OK.
   - Using your keypad or navigation key, set the start and end times for the event and press MENU OK.
4. Enter a title for the event by highlighting **[Content]** and pressing MENU OK.
   - Enter the event title and press **SAVE** (left softkey). (See “Entering Text” on page 26.)
5. Select Contacts related to the event by highlighting **Related Person** and pressing MENU OK.
   - After selecting related persons in the Contacts list with MENU OK, press **CONTINUE** (left softkey).

6. Select an alarm time for the event by highlighting the alarm field (**On time**) and pressing MENU OK.
   - Highlight your alarm preference for this event and press MENU OK.
7. Select a ringer type for the alarm by highlighting the ringer field and pressing MENU OK.
   - Highlight a ringer from **Downloaded Ringers**, **Voice Memo**, **My Audio, Other Ringers**, or **No Ringer** and press **ASSIGN** (left softkey).
8. Enter a location for the event by highlighting **[Location]** and pressing MENU OK.
   - Enter the event location and **SAVE** (left softkey). (See “Entering Text” on page 26.)
9. Select a repeating type for the event by highlighting the repeat field and pressing MENU OK.
   - Highlight **None**, **Daily, Mon - Fri**, **Select Days**, **Weekly**, **Monthly**, or **Yearly** and press MENU OK.
10. Press **SAVE** (left softkey) to save the event.

Event Alert Menu

When your phone is turned on and you have an event alarm scheduled, your phone alerts you, according to your alarm preference (see step 6 from the previous section), and displays the event summary. There are several ways your phone can alert you to scheduled events:

- By playing the assigned ringer type.
- By illuminating the backlight.
- By flashing the LED.

To silence the alarm and reset the schedule, press **DISMISS** (right softkey).

To select additional options, highlight an option and press MENU OK.

- **Snooze** to silence the alarm and have it replay again in 10 minutes.
- **View** to display the event detail screen.

Viewing Events

1. Press MENU OK > **Tools** > **Calendar**.

Tip: In the calendar view, days with events scheduled are displayed with a white triangle on the top left corner.

2. Highlight the day for which you would like to view events and press MENU OK. (Your phone lists events in chronological order.)
3. To display an event's details, highlight it and press MENU OK.

Going to the Current Day's Calendar Menu

► Press MENU OK > **Tools** > **Calendar** > **OPTIONS** (right softkey) > **Go to Today**.

Erasing a Day's Events

1. Press MENU OK > **Tools** > **Calendar**.
2. Highlight the day for which you would like to erase events and press MENU OK.
3. Press **OPTIONS** (right softkey) > **Delete All**. (You will see an alert notifying you that all events you will be deleted.)
4. Select **DELETE** (left softkey) or **CANCEL** (right softkey).

Note: If the day for which you are erasing events contains a repeating event, you will receive the following prompt: "There are some recurring events. Do you want to delete?" Select **Yes** to erase all occurrences or **No** to cancel the deletion of the repeating event.

Erasing Past Events

To delete events scheduled before a specific time and date:

1. Press MENU OK > **Tools** > **Calendar** > **OPTIONS** (right softkey) > **Delete Old**.
2. Select the option to erase events older than **One day**, **One week**, **One month**, or **One year**. (You will see a message informing you how many events were erased.)

Erasing All Events

1. Press MENU OK > **Tools** > **Calendar** > **OPTIONS** (right softkey) > **Delete All**.
2. Select **DELETE** (left softkey) to erase all events or **CANCEL** (right softkey) to return to the calendar view.

File Manager

File Manager allows you to manage files such as pictures, music, and other files stored on the microSD™ card.

Accessing File Manager

- Press MENU OK > **Tools** > **Mass Storage** > **File Manager.**
- To switch to Grid view, press **GRID** (left softkey).

Opening Files in File Manager

1. Press MENU OK > **Tools** > **Mass Storage** > **File Manager**.
2. Highlight a folder and press MENU OK.
3. Highlight an item and press MENU OK.

File Manager Options

When viewing files or folders in File Manager, highlight a file and press **OPTIONS** (right softkey) to display available Options. Options differ depending on the highlighted item type. Highlight an option and press MENU OK to select it.

- **Delete** to delete a file or folder from File Manager.
- **Copy** to copy the highlighted file.
- **Move** to move the highlighted file.
- **Search** to search for a file in the current folder.
- **Delete All** to delete all files in the current folder.
- **Multi-Selection** to select multiple files to delete, copy, move, or send via Bluetooth at once.
- **Rename** to change the name of a selected file or folder.
- **Send** to send the selected file via Bluetooth or email.
- **Create New Folder** to create a new folder. Enter a new folder name and press **SAVE** (left softkey). (See “Creating Folders in the microSD Card” on page 73.)
- **File Info** to display information about the folder, such as **File Name**, **Location**, and **Contents**.

- **Folder Info** to display information about the selected folder.
- **Memory Info** to view the used and free memory space.
- **Format Memory Card** to format a microSD™ card. (See “Formatting the microSD Card” on page 73.)

Note: Default folders cannot be deleted or renamed.

Alarm Clock

Your phone comes with a built-in alarm clock that has multiple alarm capabilities.

1. Press MENU OK > **Tools** > **Alarm Clock**.
2. Select **Quick Alarm**, **New Alarm** or **Walk the Dog**.
3. Turn the alarm on or off by highlighting the activation field and pressing MENU OK.
   - Highlight **On** or **Off** and press MENU OK.
4. Select a time for the alarm by highlighting the time field and pressing MENU OK.
   - Using your keypad and/or navigation key, set the alarm time and press MENU OK.
5. Select the days for the alarm by highlighting the repeat field and pressing MENU OK.
   - Highlight **Once**, **Daily**, **Mon – Fri**, **Weekends**, or **Select Days** and press MENU OK. The Select Days option allows you to scroll down to the 'Day' boxes below and select the days, one by one by pressing MENU OK.
6. Select the alarm type by highlighting the alarm type field and pressing MENU OK.
   - Highlight **Always Sound**, **Always Vibrate**, **Always Sound & Vibrate**, or **Follow Profile** and press MENU OK.
7. Select a ringer type for the alarm by highlighting the ringer field and pressing MENU OK.
   - Select a ringer from one of the ringer menus, **Downloaded Ringers**, **Voice Memo**, **My Audio**, **Other Ringers**, or **No Ringer** and press **ASSIGN** (left softkey).
8. Select a ringer volume for the alarm by highlighting the volume field and press MENU OK.
   - Use the navigation key or volume button to adjust the volume, and press **SAVE** (left softkey).

9. Select a snooze time by highlighting the snooze field and pressing MENU OK.
   - Highlight **5 min later**, **10 min later**, **15 min later**, or **20 min later** and press MENU OK.
10. Select the title filed and enter a title and press **SAVE** (left softkey).
11. Press **SAVE** (left softkey) to set the alarm.

Using the Quick Alarm

1. Press MENU OK > **Tools** > **Alarm Clock**.
2. Select **Quick Alarm**.
3. Highlight **Off**, **1 min later**, **10 min later**, **30 min later**, or **1 hour later** and press MENU OK.

Notepad

Your phone comes with a notepad that you can use to compose and store reminders and notes to help keep you organized.

To compose a note:

1. Press MENU OK > **Tools** > **Notepad** > **New Note**.
2. Type your note using the keyboard and press **SAVE** (left softkey). (See “Entering Text” on page 26.)

To read a saved note:

1. Press MENU OK > **Tools** > **Notepad**.
2. Highlight a note and press MENU OK.

To delete saved notes:

1. Press MENU OK > **Tools** > **Notepad**.
2. Highlight a note and press MENU OK.
3. Press **OPTIONS** (right softkey) > **Delete**. (A confirmation will be displayed.)
4. Press **DELETE** (left softkey).

EZ Tip

1. Press MENU OK > **Tools** > **Calculator** > **Ez Tip Calculator**.
2. Use your keypad and navigation key to enter the bill amount and tip percentage. (EZ Tip instantly calculates the correct tip.)
3. If you're splitting the check, highlight **Split** and enter the number of people in your party. (EZ Tip calculates and displays an equal split.)

Calculator

Your phone comes with a built-in calculator.

1. Press MENU OK > **Tools** > **Calculator** > **Calculator**.
2. Enter numbers using your keypad.
   - Press * to enter decimal points.
   - Press **OPERATOR** (right softkey) for more options, including changing the value from positive to negative.
   - Press **CLEAR** (left softkey) to clear all numbers.
3. Press MENU OK for the total.

Eco-Calculator

Eco-Calculator calculates an approximate of how much less CO_2 you emit by walking and/or biking, instead of driving.

1. Press MENU OK > **Tools** > **Calculator** > **Eco-Calculator**.
2. Press **OPTIONS** (right softkey) > **My Car**.
3. Enter the fuel and fuel efficiency of your car and press **SAVE** (left softkey).
   - **Fuel** to select **Gasoline** or **Diesel**.
   - **Fuel Efficiency** to enter the fuel efficiency of the car.
4. Press **OPTIONS** (right softkey) for additional settings.
   - **Mode** to select how to display the result value.
     - **Eco Person** displays the amount of CO_2 decreased.
     - **Eco Tree** displays the equivalent of trees planted.
   - **Unit** to select **Hour** or **Mile**.

5. Highlight **Walking** or **Cycle** and enter numbers using your keypad. (The result value is displayed automatically.)

World Clock

To view the time in over 50 different locations:

1. Press MENU OK > **Tools** > **World Clock**.
2. Press **CITIES** (right softkey) to choose a city.

   – or –

   Use the navigation keys and MENU OK to scroll through different time zones.

Unit Converter

1. Press MENU OK > **Tools** > **Calculator** > **Unit Converter**.
2. Select **Currency**, **Area**, **Length**, **Weight**, **Temperature**, **Volume**, or **Velocity**.
3. Use the left/right navigation key to select the known unit type, then use the the keypad to enter the value. The conversion is displayed automatically.

Tip: While converting Temperature, the -/+ sign can be changed by pressing **+/-** (right softkey).

Updating Phone Software

The Update Phone option allows you to download and update the software in your phone. Only the the phone's software is updated; no Contacts entries or other information saved to your phone will be deleted.

1. Press MENU OK > **Tools** > **Update Phone** > **Update Firmware**.
2. Follow the onscreen instructions.

Updating the PRL

This option allows you to download and update the PRL (preferred roaming list) automatically.

1. Press MENU OK > **Tools** > **Update Phone** > **Update PRL**.
2. Follow the onscreen instructions.

2F. Voice Services

- Automatic Speech Recognition (ASR) (page 68)
- Managing Voice Memos (page 70)

Automatic Speech Recognition (ASR)

You can use your phone's built-in automatic speech recognition (ASR) software to dial a phone number in your Contacts or to launch phone functions. All you have to do is to talk into the phone, and ASR will recognize your voice and complete tasks by itself.

Activating ASR

► Press and hold TALK or .

The screen displays 7 voice command options and the phone prompts you to say the name of the command you want to use. To complete your task, simply follow the voice prompts.

Available ASR commands include:

- **Call [Name] [Type] / [Number]** to call an entry in your Contacts list or a spoken phone number. (See "Making a Voice Call With ASR" on page 69.)
- **Send Msg to [Name] [Type] / [Number]** to send a message to an entry in your Contacts list or a spoken phone number.
- **Find [Name] [Type]** to find a Contact entry.
- **Go to [Menu]** to jump directly to menu items or applications. (See "Opening Menus With ASR" on page 69.)
- **Check [Item]** to check your phone's status. (See "Checking Phone Status Using ASR" on page 69.)

Tip: Use ASR in a quiet environment so it can accurately recognize your commands.

Making a Voice Call With ASR

1. Press and hold TALK or .
2. After you hear "Call: please say a command," say "**Call**."
3. When you hear "Please say name & phone type or say number" say a name and phone type or say the phone number.
4. Your request will be displayed and you will be asked to verify. Say "**Yes**" to call the number or person. (The number will automatically be dialed.) Say "**No**" if you wish to cancel.

Tip: You can skip step 3 saying a name and location after "Call" without pausing (for example, "**Call John Jones mobile**").

Note: If ASR does not recognize the name or number, it will find the most likely matches and display a list of up to four names or numbers. You will hear "Did you say…" followed by the name or number. You can confirm by saying "**Yes**." Say "**No**" to change the selection.

Opening Menus With ASR

You can jump directly to some of the menu items or applications by saying "Go to" followed by a menu option.

1. Press and hold TALK or .
2. Say "**Go To**."
3. A list of options will be displayed, when prompted say the option you wish to go to (for example, "Messaging").
4. The phone opens the selected menu.

Checking Phone Status Using ASR

You can use ASR to obtain information about your phone:

- **Phone Status**
- **Time**
- **Signal Strength**
- **Battery**

1. Press and hold TALK or .
2. Say "**Check**."

3. A list of options will be displayed, when prompted say the option you wish to go to (for example, "Time").

Voice Command Training

You can train ARS for better voice command recognition.

1. Press and hold TALK or .
2. Highlight **Voice Command Training** and press MENU OK.
   - **Digit** to train numbers.
   - **Yes/No** to train words.

Managing Voice Memos

Use your phone's Voice Services to record brief memos to remind you of important events, phone numbers, or grocery list items.

Recording Voice Memos

1. Press MENU OK > **Tools** > **Voice Service** > **Voice Memo** > **RECORD** (left softkey).
2. Begin recording after the prompt.

To end the recording of your memo:

- Press **STOP** (left softkey).

To record a conversation during a phone call:

- During a call, select **OPTIONS** (right softkey) > **Voice Memo**. (A minute counter is displayed on the screen to indicate the amount of time recorded.)
- To end the recording, press **OPTIONS** (right softkey) > **Stop Voice Memo** to end the recording prior to the countdown completion.

Note: Your phone can store 30 voice memos, up to 10 minutes in total.

Voice Memo Options

To play the voice memos you have recorded:

1. Press MENU OK > **Tools** > **Voice Service** > **Voice Memo**.
2. Select the voice memo you wish to hear and press MENU OK to play the selected voice memo.

To choose voice memo options:

1. Press MENU OK > **Tools** > **Voice Service** > **Voice Memo**.
2. Highlight the voice memo you wish to view and press **OPTIONS** (right softkey) to choose from the voice memo options:
   - **Send Message** to send a message with the voice memo attached.
   - **Set As** to assign tas a ringer to **Contacts with Default Ringer, One Contact, Unsaved Numbers, Private/Unknown, Voicemail, Messages,** or **Alarm/ Calendar**.
   - **View Details** to view the selected voice memo information.
   - **Edit Title** to edit the selected voice memo title.
   - **Delete This** to erase the selected voice memo.
   - **Delete Multiple** to delete multiple voice memos at once.
   - **Delete All** to delete all voice memos.
   - **Memory Info** to view the memory status for voice memo. The total memory for voice memo is 10 minutes.

Erasing Voice Memos

To erase all voice memos:

1. Press MENU OK > **Tools** > **Voice Service** > **Voice Memo**.
2. Select **OPTIONS** (right softkey) > **Delete All**.
3. Press **DELETE** (left softkey) to confirm that you want to erase all voice memos.

2G. microSD Card

- Your Phone's microSD Card and Adapter (page 72)
- microSD Card Settings (page 73)
- microSD Card Folders (page 74)
- Connecting Your Phone to Your Computer (page 74)

Your Phone's microSD Card and Adapter

The microSD Card

Your phone is able to use a microSD™ (Secure Digital) memory card to expand the phone's available memory space. It allows you to store more images, music, and files in your phone.

Inserting the microSD Card

1. Open the microSD access panel located on the left side of the phone.
2. Position the microSD card so that the gold contacts are facing the back of the phone and gently slide it into place until it is fully inserted and locked.

Note: Memory cards of up to a 16GB capacity are supported.

Removing the microSD Card

1. Open the microSD access panel located on the left side of the phone.
2. Push in to unlock and release the microSD card.
3. Pull the microSD card out of the phone.

Note: You can easily damage the microSD card and its adapter by improper operation. Please be careful when inserting, removing, or handling them.

DO NOT remove a microSD card while files are being accessed or transferred. Doing so will result in loss or damage of data.

Make sure your battery is charged before using the microSD card. Your data may become damaged or corrupted if the battery runs out while reading/writing to the microSD card.

microSD Card Settings

Creating Folders in the microSD Card

The following steps allow your phone to create folders for storing files in your microSD card.

1. With the microSD card inserted, press MENU OK > **Tools** > **Mass Storage** > **File Manager**.
2. Press **OPTIONS** (right softkey) and select **Create New Folder**.

Note: The phone will automatically create the microSD's default folders: **DCIM**, **MUSIC**, **EMAIL**, **BLUETOOTH**, **SOUND**.

Viewing Memory in the microSD Card

1. With the microSD card inserted, Press MENU OK > **Tools** > **Mass Storage** > **File Manager**.
2. Press **OPTIONS** (right softkey) and select **Memory Info**. (The used and available memory space will be displayed.)

Formatting the microSD Card

Formatting a microSD card permanently removes all files stored on the card.

1. With the microSD card inserted, Press MENU OK > **Tools** > **Mass Storage** > **Format Memory Card**. (A warning will be displayed.)
2. If you are sure you wish to remove all the files from your microSD card, press **YES** (left softkey).

Note: The formatting procedure erases all the data on the microSD card, after which the files CANNOT be retrieved. To prevent the loss of important data, please check the contents before you format the card.

microSD Card Folders

Displaying Your microSD Card Folders

All the files stored in your microSD are accessible, though not necessarily compatible with your phone, through your microSD card folders.

1. With the microSD card inserted, Press MENU OK > **Tools** > **Mass Storage** > **File Manager**.
2. Highlight a folder (**DCIM**, **MUSIC**, **EMAIL**, **BLUETOOTH**, or **SOUND**) and press MENU OK.
3. To view or play a file, highlight it and press MENU OK or the appropriate softkey.

Note: For information on file and folder options available through File Manager, see “File Manager” on page 63.

Connecting Your Phone to Your Computer

Before using your phone’s mass storage capabilities, you need to prepare your phone’s settings to synchronize with your desktop or laptop computer. Once you have connected the phone to the computer, you can transfer your data to or from the microSD card.

1. With the microSD card inserted, slide the phone open and connect your phone to your computer using a compatible USB cable.
2. The USB Connection menu will open automatically, select **Connect to PC**. If not, then Press MENU OK > **Tools** > **Mass Storage** > **Connect to PC**.
3. Read the notice and select **Yes** (left softkey).

To remove the connection:

1. Press BACK (twice if the backlight was previously off).
2. Read the notification and press **Yes** (left softkey) to confirm.

Important Connection Information

- No driver installation is required for Windows 2000/ ME/XP/Vista/7 users.
- To avoid loss of data, DO NOT remove the USB cable, the microSD card, or the battery while files are being accessed or transferred.
- DO NOT use your computer to change or edit folder or file names on the microSD card, and do not attempt to transfer large amounts of data from the computer to the microSD card. Doing so may cause the microSD card to fail.
- DO NOT turn off or restart your computer, or put it into standby mode, while using a mass storage device. Doing so may result in loss or damage of data.
- While you are connected to the computer, your phone will be set to Airplane/Music Mode. You will not be able to make or receive calls.
- If you connect a mass storage device to a peripheral device, your device may not work properly.

2H. Camera

- Taking Pictures (page 76)
- Storing Pictures (page 80)
- Sending Pictures (page 81)
- Printing Pictures From Your Phone (page 84)

Taking Pictures

Taking pictures with your phone's built-in camera is as simple as choosing a subject, pointing the lens, and pressing a button. You can activate the phone's camera mode whether the phone is open or closed.

To take a picture with the phone open:

1. Press MENU OK > **Photos** > **Camera** to activate camera mode. (Additional camera options are available through the camera mode **OPTIONS** menu. See "Camera Mode Options" on page 78 for more information.)

Shortcut: To activate camera mode, you can also press the side camera button ( ) twice, or press and hold the side camera button( ). (See the illustration on page 11.)

2. Using the phone's display screen as a viewfinder, aim the camera lens at your subject.
3. Press **CAPTURE** (left softkey), MENU OK, or the side camera button. (Your phone automatically saves the picture to the default storage area.)

Note: To return to camera mode to take another picture, press **CAMERA** (left softkey), , or the side camera button. Otherwise, continue to the next step.

4. Press **OPTIONS** (right softkey) for more options:
   - **Send** to send your picture in a message or to Social Network web sites that you configured. (See "Messaging (SMS/MMS)" on page 92 for details.)
   - **Assign** to assign the picture. Select an option:
     - **Screen Saver** to use the picture as a screen saver.

- **Picture ID** to display the picture for all incoming calls.

- **Delete** to delete the picture you just took.
- **Go to Album** to go to the In Phone folder or Memory Card folder (if available) to review your saved pictures.
- **Print** to print the pictures. Use a PictBridge-enabled printer (see page 84), or use a Bluetooth-enabled printer (see page 85).
- **Take New Picture** to return to camera mode to take another picture.

To take a picture with the phone closed:

1. To unlock the phone, press the navigation key down, then press .
2. Press and hold the side camera button to enter to the Photos screen.
3. Using the phone's display screen as a viewfinder, aim the camera lens at your subject.
4. Press **CAPTURE** (left softkey), MENU OK, or the side camera button. (Your phone automatically saves the picture to the default storage area.)

Assigning Pictures

After taking a picture, assign it as a screen saver or as a picture ID for a Contacts entry.

1. Take a picture. (See steps 1–3 on page 76.)
2. With the picture displayed, press **OPTIONS** (right softkey) > **Assign**, and select an option.
   - **Screen Saver** to assign the picture as a screen saver. (If the size of the picture is larger than screen, you are required to select between **Fit to Screen** and **Select Area**.)
   - **Picture ID** to assign the picture as a Picture ID to a Contacts entry. Highlight an entry and press MENU OK twice to assign the picture.

Tip: You can also assign pictures from the My Photos menu. See "In Phone Folder and microSD Card Options" on page 80.

Camera Mode Options

When the phone is in camera mode, press **OPTIONS** (right softkey) to display additional camera options:

- **Color Tone** to adjust the color tone by pressing the navigation key left or right to select **Normal**, **Black & White**, **Negative**, or **Sepia**. (The default setting is **Normal**.)
- **Image Controls** to select from the following options:
  - **Brightness** to select **Auto** or **Manual** brightness control. If you select **Manual** brightness, press the navigation key up (increase) or down (decrease) to select a setting, and press MENU OK or **DONE** (left softkey) to apply the selected setting.
  - **White Balance** to adjust white balance based on changing conditions. Select from **Auto**, **Tungsten**, **Fluorescent**, **Sunny**, **Cloudy**, or **Manual -5~5**.
- **Fun Frames** to take a picture in a fun frame.
- **Settings** to select **Resolution**, **Quality**, **Shutter Sound**, **Status Bar**, or **Night Mode**. (See “Camera Settings” on page 79 for details.)
- **Self Timer** to activate the camera’s timer. (See “Self-timer” on page 78.)
- **Zoom** to zoom in on a subject. (See “Zoom” on page 79.)
- **Go to Album** to go to the In Phone folder or Memory Card folder (if available) to review your saved pictures.

Self-timer

1. From camera mode, press **OPTIONS** (right softkey) > **Self Timer**.

   - or -

   From camera mode, press the navigation key up. (The camera options menus pops up.) Highlight and press MENU OK.
2. Highlight the length of delay you want the timer to use (**Off**, **5 seconds**, or **10 seconds**) and press MENU OK.
3. Press **START** (left softkey) when you are ready to start the timer. (A countdown is displayed in the middle of the screen and the phone begins to beep.)
4. Get ready for the picture. (When the timer is down to three seconds, the countdown numbers will turn red.)

To cancel the self-timer after it has started:

- Press **CANCEL** (right softkey).

Note: While the self-timer is active, all keys are disabled except , , and the right softkey (**CANCEL**).

Zoom

This feature allows you to zoom in on an object when you take a picture. Depending on your resolution settings, you can adjust the zoom from 1X to 15X.

1. From camera mode, press the navigation key left or right to adjust the zoom. (You will see the gauge bar.)
2. Press **CAPTURE** (left softkey), , or the side camera button to take the picture. (Your phone automatically saves the picture in your designated storage area.)

Note: Zoom is not available when the Resolution setting is **1.3M(1280 x 960)**.

Camera Settings

1. From camera mode, press **OPTIONS** (right softkey) > **Settings**.
2. Highlight an option and press :
   - **Resolution** to select a picture's file size [**1.3M(1280 x 960), Med(640 x 480),** or **Low(320 x 240)**].
   - **Quality** to select the picture quality setting (**Fine, Normal,** or **Economy**).
   - **Shutter Sound** to select a shutter sound (**Shutter, Say Cheese, Ready 123, Smile** or **Off**).
   - **Status Bar** to select whether to display the status bar, or not (**On** or **Off**).
   - **Night Mode** to adjust for better pictures when in a low light setting (**On** or **Off**).

Storing Pictures

Your phone's picture storage area is called **My Photos**. There are two types of folders in **My Photos**:

- **In Phone**
- **Memory Card (if a microSD card is installed)**

Default Storage Options

1. Press MENU OK > **Photos** > **Other Settings** > **Auto-Save To**.
2. Select **Memory Card** or **In Phone.**
   (The phone stores pictures to the In Phone folder if no microSD card is installed.)

In Phone Folder

Your phone's internal storage area is called the **In Phone** folder. From the In Phone folder, you can view all the pictures you have stored there, delete files, and access additional options.

To review your stored pictures in the In Phone folder:

1. Press MENU OK > **Photos** > **My Photos** > **In Phone.**
2. Use your navigation key to view and scroll through the pictures.

microSD Picture Folder

You can save pictures directly to the microSD card using your phone's pictures settings. You can store and manage a maximum of 1,000 pictures in each folder on the microSD card.

To review your stored pictures on the microSD card:

1. Press MENU OK > **Photos** > **My Photos** > **Memory Card**.
2. Use your navigation key to scroll through and view saved pictures.

In Phone Folder and microSD Card Options

When you are viewing pictures in the In Phone folder or the microSD card folder press **OPTIONS** (right softkey) to display the following options:

- **Select Multiple/ Select Single** to select multiple or single pictures to delete, print or copy/move.
- **Expand/ Thumbnail** to display the picture in full view or thumbnail view.

- **Slide Show** to view your pictures in slideshow mode.
- **Assign** to assign the picture to a screen saver or picture ID.
- **Delete** to delete the picture.

Note: Deleting pictures will free up memory space in your phone to enable you to take more pictures.

- **Print** to print the pictures. You can use a PictBridge-enabled printer (see page 84) or use a Bluetooth-enabled printer (see page 85).
- **Copy/Move** to copy or move the picture to the **In Phone** or **Memory Card**.
- **Camera Mode** to switch to camera mode.
- **Other Options** to use the following options:
  - **Edit** to edit the picture using **Flip**, **Zoom**, or **Rotate**.
  - **Rename** to rename the picture.
  - **Image Effects** to apply picture effects (Antique, Emboss, Fog, Gray Sketch, Posterize, Paint, Glow, Stamp, Cartoon, or Mirror).
  - **Face Warp** to apply picture warping effects (Up Nose, Twister, Small Nose, Wide Smile, Grit, Big Face, Professor, Alien, Big Nose, Alien Hybrid, Gobbler, Square, Sharp Chin, Long Faced, Happy Fool, Insect).
  - **Advanced** to apply additional options including **Enhancement**, **Brightening**, **White Balancing**, and **Local Intensity Boost**.
- **Media Info** to display information such as **File Name**, **Model**, **Taken**, **Resolution**, **File Size**, **Quality**, and **Location**.

Sending Pictures

Once you have taken a picture, you can use the messaging capabilities of your phone to instantly share it with family and friends. You can send a picture to up to 40 people at a time using their email addresses or their wireless phone numbers. And you can also send a picture to Social Network web sites that you saved as My Places (see “My Places” on page 83).

Sending Pictures From the In Phone Folder or Memory Card

1. Press MENU OK > **Photos** > **My Photos** > **In Phone** or **Memory Card.**
2. Highlight a picture to send.
   - To select multiple pictures, press **OPTIONS** (right softkey) > **Select Multiple**. Highlight a picture to select and press MENU OK. Repeat this as many times as you want.
3. Press **SEND** (left softkey) > **Contact**. (You will see a Send To list.)
4. Highlight a contact entry and press MENU OK, or
   - Highlight **Go To Contacts** to go to your complete Contacts list.
   - Press **NEW ADDR** (right softkey) to enter a mobile phone number or an email address directly.
   - Press **MULTIPLE** (left softkey) to select multiple recipients. After pressing MENU OK to select the recipients, press **CONTINUE** (left softkey).
5. To include a text message, enter your message using your keypad. (See "Selecting a Text Input Mode" on page 26.)
6. Press **OPTIONS** (right softkey) and select an option:
   - Highlight **Go To Contacts** to go to your complete Contacts list.
   - **Text Mode** to select a text input mode. (See "Selecting a Text Input Mode" on page 26.)
   - **Add Preset Message** to add a preset message.
   - **Add/Change Recipients** to add or change recipients.
   - **Add/Change Attachment** to add or change attachments.
   - **Add Subject** to add a subject.
   - **Save as Draft** to save it as a draft.
   - **Mark as Urgent** to mark the message as urgent.
7. Press **SEND** (left softkey) to send the message.

Sending Pictures From Messaging

You can also send pictures from your phone's Messaging Menu.

1. Press MENU OK > **Messaging** > **Send Message**.
2. Select **Go to Contacts**, **NEW ADDR**, or **MULTIPLE**
   - **Go to Contacts** to select recipients from your Contacts.
   - **NEW ADDR** to enter a mobile phone number or an email address directly.
   - **MULTIPLE** to select multiple recipients. After pressing MENU OK to select the recipients, press **CONTINUE** (left softkey).
3. Highlight **[Add Attachment]** and press MENU OK.
4. Highlight **Picture** and press MENU OK.
   - **In Phone** to select a picture stored in the phone.
   - **Memory Card** to select a picture stored in SD Card.
   - **Take New Picture** to take a new picture to attach to the message.
5. To complete and send the message, press **SELECT** (left softkey) to select the picture, then follow the steps 6-7 in "Sending Pictures From the In Phone Folder or Memory Card" on page 82.

My Places

You can also send your pictures using email or upload, share, and store them with applications such as Photobucket, Facebook, or MySpace.

1. Press MENU OK > **Photos** > **My Places**.
2. Highlight one of the listed options or **Add New Place** and press MENU OK. (Press **CONNECT** (left softkey) if it is necessary).
3. Follow the onscreen instructions to set up your account and send your pictures.

Printing Pictures From Your Phone

Your phone is PictBridge compatible, allowing you to print directly from your phone without connecting to a computer. Simply connect your phone to a PictBridge-enabled printer and print your photos.

Note: Make sure your battery is charged before using the PictBridge.

To print pictures directly from your phone:

1. Connect your phone to the PictBridge-enabled printer by using a USB cable (not included). (Wait until the connection is completed.)
2. Press MENU OK > **Photos** > **My Photos** > **In Phone** or **Memory Card.**
3. Highlight a picture to print and press **OPTIONS** (right softkey) > **Print** > **PictBridge**. (You will see a disclaimer.)

Note: You can select up to 10 pictures; however you can select only from one folder.

You may not be able to print pictures that are not supported on your phone.

4. Read the disclaimer and press **NEXT** (left softkey).
5. Set the printer settings using your navigation key.
   - **Size**: You can set the print size from **Default Printer**, **4x6**, **5x7**, **8x10**, or **Letter.** (Print sizes may vary according to the type of printer you have.)
   - **Date**: You can imprint the date on your pictures. Select **On** or **Off**. (Date stamping may not be available depending on the type of printer you have.)
   - **Border**: You can with a border so that the picture doesn't print to the very edge of the paper. Select **On** or **Off**.
   - **Copies**: You can set the number of copies (1-20).
6. When you have finished selecting the printer settings, select **Print**.

Note: While you are connected to the printer, your phone will be set to Airplane/Music Mode. You will not be able to make or receive calls.

PictBridge Error Messages –
From time to time you may encounter printing problems. Your phone will display any printer error messages informing you of the specific problems encountered. Please refer to the user's guide that came with your printer for descriptions, explanations, and possible resolutions for any error messages.

Printing Pictures Via Bluetooth

1. Press MENU OK > **Photos** > **My Photos** > **In Phone** or **Memory Card**.
2. Highlight a picture to print and press **OPTIONS** (right softkey) > **Print** > **Bluetooth**. (Your phone will search in-range Bluetooth devices.)

Note: The device may ask you to turn Bluetooth ON.

3. Highlight a Bluetooth printer and press MENU OK.
4. Enter a passkey (if necessary) and press MENU OK.

Note: Due to different specifications and features of other Bluetooth-compatible devices, display and operations may be different, and functions such as transfer or exchange may not be possible with all Bluetooth-compatible devices.

Other Settings

The Other Settings menu allows you to configure, view your account information.

To access the settings and info menu:

1. Press MENU OK > **Photos** > **Other Settings.**
2. Highlight one of the following options and press MENU OK.
   - **Auto-Save To** to select where to save the pictures. (**Memory Card** or **In Phone**)
   - **Status Bar** to choose whether to display the status bar in preview mode.
   - **Location** to choose whether to insert location info when you take a picture.
   - **Slide Show Interval** to select a time interval between pictures during a slideshow.

2I. Bluetooth

- Turning Bluetooth On and Off (page 86)
- Bluetooth Settings (page 87)
- Pairing Bluetooth Devices (page 87)
- Sending Items via Bluetooth (page 88)

About Bluetooth

Bluetooth is a short-range communications technology that allows you to connect wirelessly to a number of Bluetooth devices, such as headsets and hands-free car kits, and Bluetooth-enabled handhelds, computers, printers, and wireless phones. The Bluetooth communication range is usually up to approximately 30 feet.

Turning Bluetooth On and Off

By default, your device's Bluetooth feature is set to **Off**. Turning Bluetooth on makes your phone "discoverable" by other in-range Bluetooth devices.

To turn Bluetooth on:

1. Press MENU OK > **Tools** > **Bluetooth** > **On/Off**.
2. Press **ON** (left softkey) to enable Bluetooth.

To turn Bluetooth off:

1. Press MENU OK > **Tools** > **Bluetooth** > **On/Off**.
2. Press **OFF** (left softkey) to disable Bluetooth.

Bluetooth Status Indicators

The following icons show your Bluetooth connection status at a glance:

- – Bluetooth is active (Hidden).
- – Bluetooth is active (Visible).
- – Bluetooth is connected.
- – Bluetooth (Mono/Stereo Headset) is connected.
- – Bluetooth (Stereo Speaker) is connected.

Bluetooth Settings

You can set up many of the characteristics of your phone's Bluetooth service, including:

- Entering or changing the name your phone uses for Bluetooth communication
- Setting your phone's visibility (or "discoverability") for other Bluetooth devices
- Displaying your phone's Bluetooth address

To access the Bluetooth Settings menu:

1. Press MENU OK > **Tools** > **Bluetooth**.
2. Set your Bluetooth options.
   - Select **My Bluetooth Info** and press **EDIT** (left softkey) to rename your phone for Bluetooth.
   - Select **Visibility** > **Hidden**, **Visible for 3 min**, or **Always Visible** to set your Bluetooth visibility.
   - Select **My Bluetooth Info** to display your phone's Bluetooth profiles and address.

Pairing Bluetooth Devices

Paired Devices

The Bluetooth pairing process allows you to establish trusted connections between your phone and another Bluetooth device. When you pair devices, they share a passkey, allowing for fast, secure connections while bypassing the discovery and authentication process.

To pair your phone with another Bluetooth device:

1. Press MENU OK > **Tools** > **Bluetooth** > **Add New**. (Your phone will display a list of discovered in-range Bluetooth devices.)
2. Highlight a device and press MENU OK.
3. Enter, or confirm, matching passkeys and press MENU OK.

Note: Due to different specifications and features of other Bluetooth-compatible devices, display and operations may be different, and functions such as transfer or exchange may not be possible with all Bluetooth-compatible devices.

Sending Items via Bluetooth

Depending on your paired devices' settings and capabilities, you may be able to send pictures, Contacts information, or other items using a Bluetooth connection.

1. Press MENU OK > **Tools** > **Bluetooth** > **Trusted Devices.**
2. Highlight a paired device and press **TRANSFER** (left softkey).
3. Highlight an item to send and press MENU OK.
   - To select Contacts or pictures, select the category, scroll through the available items, and press MENU OK. When you are finished, press **CONTINUE** (left softkey).
4. Press **SEND** (left softkey) to send the item(s).

Section 3

Sprint Service

3A. Sprint Service: The Basics

- Voicemail (page 90)
- Messaging (SMS/MMS) (page 92)
- Caller ID (page 95)
- Call Waiting (page 95)
- Making a 3-Way Call (page 95)
- Call Forwarding (page 96)
- Roaming (page 96)

Voicemail

Setting Up Your Voicemail

Your phone automatically transfers all unanswered calls to your voicemail, even if your phone is in use or turned off. You should set up your Sprint Voicemail and personal greeting as soon as your phone is activated.

Always use a passcode to protect against unauthorized access.

1. Press and hold .
2. Follow the system prompts to:
   - Create your passcode.
   - Record your name announcement.
   - Record your greeting.

Note: **Voicemail Passcode**
Sprint strongly recommends that you create a passcode when setting up your voicemail to protect against unauthorized access. Without a passcode, anyone who has access to your phone is able to access your voicemail messages.

Voicemail Notification

There are several ways your phone alerts you to a new message:

- By displaying a message on the screen.
- By sounding the assigned ringer type.
- By the LED blinking red.
- By displaying at the top of your screen.

New Voicemail Message Alerts

When you receive a new voice message, your phone alerts you and prompts you to call your voicemail.

To call your voicemail:

- Press and hold 1 W.

To display your Missed Alerts Log:

- Press MENU OK > **Missed Alerts**.

Note: When you are roaming off the Nationwide Sprint Network, you may not receive notification of new voicemail messages. Sprint recommends that you periodically check your voicemail by dialing 1 + area code + your wireless phone number. When your voicemail answers, press * and enter your passcode. Roaming rates apply when you access voicemail while roaming off the Nationwide Sprint Network.

Your phone accepts messages even when it is turned off. However, your phone notifies you of new messages only when it is turned on and you are in a Sprint service area.

Retrieving Your Voicemail Messages

You can review your messages directly from your wireless phone or from any other touch-tone phone. To dial from your wireless phone, either speed dial your voicemail or use the menu keys.

Using One-Touch Message Access

- Press and hold 1 W. (Your phone will dial your voicemail box.)

Using the Menu Keys on Your Phone to Access Your Messages

1. Press MENU OK > **Messaging** > **Voicemail**.
2. Select **Call Voicemail** to listen to your messages.

Note: You are charged for airtime minutes when you are accessing your voicemail from your wireless phone.

Using Another Phone to Access Messages

1. Dial your wireless phone number.
2. When your voicemail answers, press *.
3. Enter your passcode.

Tip: When you call into voicemail, you first hear the header information (date, time, and sender information) for the message. To skip directly to the message, press 4 during the header.

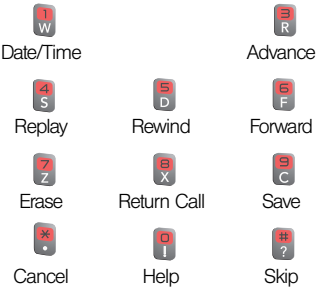
Clearing the Message Icon

Your phone may temporarily continue to display the message icon after you have checked your voice and text messages.

1. Press MENU OK > **Messaging** > **Voicemail** > **Clear Icon**.
2. Press **Clear** (left softkey) to clear the voicemail icon.

Voicemail Key Guide

Here's a quick guide to your keypad functions while listening to voicemail messages.



Messaging (SMS/MMS)

With text messaging (SMS), you can send and receive instant text messages between your wireless phone and another messaging-ready phone. When you receive a new message, it will automatically display a notification on your phone's screen.

In addition, text messaging includes a variety of preset messages, such as Call me, Where are you that make composing messages fast and easy. Use your phone to customize your own preset messages (up to 100 characters).

Tip: You can instantly access all your phone's messaging options, using the main screen carousel. See section 2B "Navigating the Main Screen" on page 31 for details.

Note: See your service plan for applicable charges for text messaging.

Composing Text/Picture Messages

1. Press TEXT.

   – or –

   Press MENU OK > **Messaging** > **Send Message** and select an entry method:

   - **Go to Contacts** to select a recipient from your Contacts. (Qualifying Contacts entries must contain a wireless phone number or an email address.)
   - **NEW ADDR** (right softkey) to use the keypad to enter a wireless phone number or email address of the recipient directly.
   - **MULTIPLE** (left softkey) to add multiple recipients.
2. Press MENU OK or **CONTINUE** (left softkey) when you have finished entering recipients. (You may include up to 40 recipients per message.)
3. Enter a message or use the preset messages, symbols, or smileys (icons).
   - To type a message, use your keyboard to enter your message. Press **OPTIONS** (right softkey) > **Text Mode** to select an input mode. (See "Entering Text" on page 26.)
   - To use a preset message, press **OPTIONS** (right softkey) > **Add Preset Message**, and then highlight a message or emoticon and press MENU OK.
   - To enter a symbol or a smiley, press **OPTIONS** (right softkey) > **Text Mode** > **Symbols** or **Smileys**, and then highlight a symbol or smiley and press MENU OK. (See "Entering Numbers, Symbols, Smileys and Preset Messages" on page 29.)
4. To attach attachments, press **OPTIONS** (right softkey) > **Add Attachment**.

5. Review your message and press **SEND** (left softkey). (You may select additional messaging options by pressing **OPTIONS** [right softkey] to add/change recipients, or set the message priority to urgent.)

Note: If an attachment or subject is added to a text message, the message will be automatically be converted to a Picture/Multimedia Message and you will be charged accordingly. (See "Sending Pictures From Messaging" on page 83.)

Accessing Text/Picture Messages

To read an SMS/MMS message:

- When you receive a text/picture message, you will see notify alert on your phone's screen. Select **View** to see the entire message.

To reply to a text/picture message:

1. While the message is open, press **REPLY** (left softkey).
2. Follow steps 3-5 under "Composing Text/Picture Messages" on page 93 to complete and send your reply.

Preset Messages

Preset messages make it easy to compose text/picture messages.

To add or edit preset messages:

1. Press MENU OK > **Messaging**.
2. Press **OPTIONS** (right softkey) > **Preset Messages**.
3. Highlight a preset message and press **ADD** (left softkey) to add a new preset message.

   – or –

   Highlight a preset message and press **OPTIONS** (right softkey) > **Edit**.
4. Enter your new message or changes and press MENU OK. (See "Entering Text" on page 26.)

Caller ID

Caller ID allows people to identify a caller before answering the phone by displaying the number of the incoming call. If you do not want your number displayed when you make a call, follow these steps.

1. Press * 6 7.
2. Enter a phone number.
3. Press TALK.

To permanently block your number, call Sprint Customer Service.

Call Waiting

When you're on a call, Call Waiting alerts you to incoming calls by sounding a beep. Your phone's screen informs you that another call is coming in and displays the caller's phone number (if it is available and you are in digital mode).

To respond to an incoming call while you're on a call:

- Press TALK. (This puts the first caller on hold and answers the second call.)

To switch back to the first caller:

- Press TALK again.

Tip: For those calls where you don't want to be interrupted, you can temporarily disable Call Waiting by pressing * 7 0 before placing your call. Call Waiting is automatically reactivated once you end the call.

Making a 3-Way Call

With 3-Way Calling, you can talk to two people at the same time. When using this feature, the normal airtime rates will be charged for each of the two calls.

1. Enter a number and press TALK.
2. Once you have established the connection, press **OPTIONS** (right softkey) > **3-Way Call**.
3. From the options that appear at the top of your screen select a contact from your Contact List, Recent History, or enter a number and press MENU OK.
4. When you're connected to the second party, press **JOIN** (right softkey) to begin your 3-way call.

If one of the people you called hangs up during your call, you and the remaining caller stay connected. If you initiated the call and are the first to hang up, all callers are disconnected.

Call Forwarding

Call Forwarding lets you forward all your incoming calls to another phone number – even when your phone is turned off. You can continue to make calls from your phone when you have activated Call Forwarding.

To activate Call Forwarding:

1. Press *, 7 Z, 2 E.
2. Enter the area code and phone number to which you want your calls forwarded.
3. Press TALK. (You will see a message and hear a tone to confirm the activation of Call Forwarding.)

To deactivate Call Forwarding:

1. Press *, 7 Z, 2 E, 0 I.
2. Press TALK. (You will see a message and hear a tone to confirm the deactivation.)

Note: You are charged a higher rate for calls you have forwarded.

Roaming

Roaming Icon

Your display screen always lets you know when you're off the Nationwide Sprint Network. Anytime you are roaming, the phone displays the roaming icon ( ). If you are roaming on a digital system, you will see the roaming icon along with the text **– Digital Roam –** . If you are roaming on an analog system, you will see the roaming icon along with the text **– Analog Roam –**.

Tip: Remember, when you are using your phone off the Nationwide Sprint Network, always dial numbers using 11 digits (1 + area code + number).

Roaming on Other Digital Networks

When you're roaming on digital networks, your call quality and security will be similar to the quality you receive when making calls on the Nationwide Sprint Network. However, you may not be able to access certain features, such as data services, depending on the available network.

Note: If you're on a call when you leave the Nationwide Sprint Network, your call is dropped. If your call is dropped in an area where you think Sprint service is available, turn your phone off and on again to reconnect to the network.

Roaming on Analog Networks

When you roam on analog networks, you will experience quality similar to that provided by other analog carriers today. Although some features, such as data services, may be unavailable, you can still make and receive calls and access voicemail. If you are accustomed to Sprint service, you may notice some of the following differences when using analog service:

- You are more likely to experience static, crosstalk, fade-out, and dropped calls.
- Some features which are standard on the Nationwide Sprint Network, such as call waiting, data services, and direct international dialing, may be unavailable.
- Though callers can leave voicemail messages while you are roaming, you may not receive notification until you return to the Nationwide Sprint Network. (See "Checking for Voicemail Messages While Roaming" on page 98.)
- There are security and privacy risks (eavesdropping and cloning) that exist with conventional analog services today.
- Your battery's charge will deplete more quickly and you will need to recharge it more often when you use your phone for analog roaming.

Note: When using your phone in analog mode, the phone may feel warm. This is normal for analog operation.

Checking for Voicemail Messages While Roaming

When you are roaming off the Nationwide Sprint Network, you may not receive on-phone notification of new voicemail messages. Callers can still leave messages, but you will need to periodically check your voicemail for new messages if you are in a roaming service area for an extended period of time.

1. Dial 1 + area code + your phone number.
2. When you hear your voicemail greeting, press *.
3. Enter your passcode at the prompt and follow the voice prompts.

When you return to the Nationwide Sprint Network, voicemail notification will resume as normal.

Setting Roam Mode

Your phone allows you to control your roaming capabilities. By using the Roaming menu option, you can determine which signals your phone accepts.

Choose from three different settings on your dual-band phone to control your roaming experience.

1. Press MENU OK > **Settings** > **Others** > **Roaming** > **Set Mode**.
2. Highlight an option and press MENU OK.
   - **Automatic** to seek service on the Nationwide Sprint Network. When Sprint service is unavailable, the phone searches for an alternate system.
   - **Sprint Only** to access only the Sprint network and prevent roaming on other networks.

Call Guard

Your phone has two ways of alerting you when you are roaming off the Nationwide Sprint Network: the onscreen roaming icon and Call Guard. Call Guard makes it easy to manage your roaming by requiring an extra step before you can place or answer a roaming call. (This additional step is not required when you make or receive calls while on the Nationwide Sprint Network.)

To turn Call Guard on or off:

1. Press MENU OK > **Settings** > **Others** > **Roaming** > **Call Guard**.

2. Press **ON** or **OFF** (left softkey).

Note: Call Guard is turned on by default on your phone.

Voice dialing and speed dialing are not available when you are roaming with Call Guard enabled.

To place roaming calls with Call Guard on:

1. From standby mode, dial 1 + area code + the seven-digit number and press TALK.
2. press **CONTINUE** (left softkey) or 1.

To answer incoming roaming calls with Call Guard on:

1. Press TALK. (A message will be displayed notifying you that roaming charges will apply.)
2. press **CONTINUE** (left softkey) or 1.

Note: If the Call Guard feature is set to **On**, you need to take extra steps to make and receive roaming calls.

Data Roam Guard

Depending on service availability and roaming agreements, your phone may be able to access data services while roaming on certain digital systems. You can set your phone to alert you when you are roaming off the Nationwide Sprint Network and try to use data services such as messaging.

Note: Data Roam Guard is turned on by default on your phone.

To set your Data Roam Guard notification:

1. Press MENU OK > **Settings** > **Others** > **Roaming** > **Data Roam Guard**.
2. Press **ON** (left softkey) to set your phone's Data Roam Guard feature on. You will see a prompt and will be required to respond anytime you access data services while roaming.

   – or –

   Press **OFF** (left softkey) to turn your phone's Data Roam Guard feature off. You will not be notified of your roaming status when accessing data services.

To use data services when Data Roam Guard is active:

- When a pop-up notification appears informing you that data roam charges may apply, press **ROAM** (left softkey) to connect.

3B. Web and Data Services

- Getting Started With Data Services (page 100)
- Accessing Messages (page 103)
- Downloading Games, Ringers, and More (page 106)
- Applications (page 109)
- Browser Menu (page 109)
- Data Services FAQs (page 110)

Getting Started With Data Services

With your Sprint service, you are ready to start enjoying the advantages of data services. This section will help you learn the basics of using your data services, including managing your user name, launching a data connection, and navigating the Web with your phone.

Your User Name

When you buy your phone and sign up for service, you're automatically assigned a user name, which is typically based on your name and a number, followed by "@sprintpcs.com." (For example, the third John Smith to sign up for Sprint data services might have jsmith003@sprintpcs.com as his user name.)

When you use data services, your user name is submitted to identify you to the Nationwide Sprint Network. Your user name will be automatically programmed into your phone. You don't have to enter it.

Finding Your User Name

If you aren't sure what your user name is, you can easily find it on your phone.

► Press MENU OK > **Settings** > **Phone Info** > **Phone#/User ID**.

Updating Your User Name

If you choose to change your user name and select a new one online, you must then update the user name on your phone.

► Press MENU OK > **Settings** > **Others** > **Data** > **Update Profile**. (To cancel, press END before completing the update.)

Launching a Web Connection

► Press MENU OK > **Web**. (Your data connection starts and you see the SprintWeb℠ home page.)

Note: If Net Guard is enabled and displayed, press **CONNECT** (right softkey) to continue and launch the Web. For more information, see "Net Guard" on page 45.

Tip: For instant access to the Internet, including the Sprint home page, Favorites, Recent Pages, and Google search, use the main screen carousel.

While connecting, you may see an animation and a "Connecting" message.

Tip: To change the default launch page to the last page you viewed, press **TOOLBAR** (right softkey) > **OPTIONS** > **Advanced** > **Startup page** and select **The last page I viewed**.

Data Connection Status and Indicators

Your phone displays the current status of your data connection through indicators at the top of the screen. The following symbol is used:

Your phone is on and is connected to the Sprint 1xRTT data network. When the arrows are animated, data is being transferred (for example, when you are opening a Web page) and you cannot receive calls. When the arrows are white, you are connected to the network but data is not currently being transferred (for example, when you are viewing a Web page that is completely open), and you can receive calls.

If you do not see an indicator, your phone does not have a current data connection. To launch a connection, see "Launching a Web Connection" on page 101.

Navigating the Web

Navigating through menus and websites during a data session is easy once you've learned a few basics. Here are some tips for getting around:

Softkeys

During a data session, the bottom line of your phone's display contains one or more softkeys. These keys are shortcut controls for navigating around the Web, and they correspond to the softkeys directly below the phone's display screen.

> *Tip:* Depending on which websites you visit, the labels on the softkeys may change to indicate their function.

To use softkeys:

- Press a softkey. (If you see an additional pop-up menu when you press the softkey, select the menu items using your keypad [if they're numbered], or by highlighting the option and pressing MENU OK.)

Scrolling

As with other parts of your phone's menu, you'll have to scroll up and down to see everything on some websites.

To scroll line by line through websites:

- Press the navigation key up and down.

Selecting

Once you've learned how to use softkeys and scroll, you can start navigating the Web.

To select onscreen items:

- Use the navigation key to highlight an item, and then press the left softkey (or press MENU OK).

> *Tip:* If the items on a page are numbered, you can use your keypad (number keys) to select an item.

Links, which are displayed as underlined text, allow you to jump to Web pages, select special functions, or even place phone calls.

To select links:

- Highlight the link and press the appropriate softkey.

Going Back

To go back one page:

- Press the ↩ key on your phone.

Note: You can also use the key for deleting text (like a BACKSPACE key) when you are entering text.

Going Home

To return to the home page from any other page:

- Press and hold .

  – or –

  Press **TOOLBAR** (right softkey) > **Home**.

Accessing Messages

You can send and receive email messages, instant messages, and text messages and participate in Web-based chat rooms right from your phone. Messaging allows you to stay connected 24 hours a day anywhere on the Nationwide Sprint Network.

Email

Your phone's Email application lets you access and manage multiple email accounts simultaneously in one convenient location.

Getting Started With Email

1. Press MENU OK > **Messaging** > **Email**. (The Email setup wizard will start.)
2. Press the right softkey to continue.
3. Select an email provider (such as AOL® Mail, AIM® Mail, Hotmail, Yahoo!® Mail, or Gmail®) and press **CONTINUE** (right softkey).

   – or –

Select **Work** to set up a corporate email account using either Outlook Web Access from a Microsoft Exchange Server or the Sprint Mobile Email connector for direct access.

– or –

Select **More** to choose from additional options. There are many available email options listed, or you may add your own POP or IMAP email accounts.

Note: **Work Email Setup:** Consult your company's IT department for required information and permissions for any Work email accounts. Read the onscreen setup instructions for additional information about setting up and using Work email options on your phone.

4. Follow the setup wizard instructions to enter the required sign-up information. Press **ACCEPT** (right softkey) if you are prompted to accept any license agreements or disclaimers.

Note: The information required to sign in will vary depending on the email provider you are accessing.

5. If applicable, read the notice regarding Mail Push. If you would like to enable Mail Push, press **Yes** (right softkey). If another notice appears, review it and press **Yes** (right softkey) again to enable Mail Push.

Note: Mail Push allows your phone to automatically retrieve new email messages without having to select the **Check Mail** option. When you enable Mail Push, you will receive an onscreen notice of new email messages. These notices may be charged as text messages. Please consult your service plan for details.

Accessing Email

Using Email on your phone is even easier than using multiple email accounts on your computer. Launch the application for instant access to all your accounts.

1. Once you have set up your Email, press MENU OK > **Messaging** > **Email** to launch the application. (You will see your default account inbox.)

   – or –

   From an **Email New Message** notice (if you have enabled Mail Push), select **GO** to go to your inbox.

2. Use your keyboard and navigation keys to read, manage, and reply to your email messages.

- Press **Menu** (right softkey) to select messaging options, such as **Delete**, **Compose**, **Reply**, **Check Mail**, or **Settings**.
- Press **Menu** (right softkey) > **Check Mail** to manually check for new messages.
- To view a different email account, use your navigation key to select the drop-down menu next to the **Inbox** tab at the top of the screen, and then select an account. You can also navigate to the **Home** tab at the top of the screen and select an available account from there.
- To add a new account, use your navigation key to select the **Home** tab at the top of the screen, and then select **Add Account**. Follow the instructions in "Getting Started With Email" on page 103 to set up a new account.

Note: You can also access certain email accounts through the home page. Press MENU OK > **Web** and then select **Messaging** > **Email** > **[AOL & AIM Mail, MSN Hotmail, Yahoo! Mail,** or **Gmail]**. Follow the onscreen instructions to enter your account information and access your email messages.

Accessing Sprint Instant Messaging

Sprint provides you with access to popular instant messaging (IM) clients, including AOL® Instant Messenger, MSN® Messenger, and Yahoo!® Messenger.

1. From the home page, select **Messaging** > **IM**.
2. Select an IM provider, such as **AOL Instant Messenger**, **Window Live Messenger**, or **Yahoo! Messenger**.
3. Use your keypad to enter the required sign-in information for the selected provider, such as user name or password, and select **Sign In**. (Your IM screen for the selected provider will be displayed.)

Note: The information required to sign in will vary depending on the instant messaging provider you are accessing.

4. Follow the onscreen instructions to read, reply to, compose, and send messages and manage your IM account.

Downloading Games, Ringers, and More

You have access to a dynamic variety of downloadable content, such as games, ringers, screen savers, and other applications. (Additional charges may apply.) Follow the basic steps below to access and download these items.

Accessing the Download Menus

1. Press MENU OK > **My Stuff**.
2. Select a download category (**Games**, **Ringers**, **Screen Savers**, **Applications**, or **Call Tones**), and then select **Get New**. (The browser will start and take you to the corresponding download menu.)

To access the download menus from the Web browser:

1. From the home page, select **Downloads**.
2. Select **Games**, **Ringers**, **Screen Savers**, **Applications**, **Call Tones** and more to go to the corresponding download menu. (For more information on navigating the Web, see “Navigating the Web” on page 102.)

Selecting an Item to Download

You can search for available items to download in a number of ways:

- **Categories** allows you to narrow your search to a general category. (There may be several pages of available content in a list. Select **Next 9** to view additional items.)
- **Search** allows you to use your keypad to enter search criteria to locate an item. You may enter an entire word or title or perform a partial-word search.

Downloading an Item

Once you've selected an item, highlight it and press MENU OK, or press **GO** (left softkey). You will see a summary page for the item including its title, the vendor, the download details, the file size, and the cost. Links allow you to view the **License Details** page, which outlines the price, license type, and length of license for the download, and the **Terms of Use** page, which details the Premium Services Terms of Use and your responsibility for payment.

To download a selected item:

1. From the information page, select **Buy**. (The item will download automatically. When you see the **New Download** screen, you have successfully downloaded the item to your phone.)

Note: If you have not previously purchased an item, you will be prompted to create your purchasing profile.

2. Select an option to continue:
   - Select **Use/Run/View** to assign the downloaded item (or to start, in the case of a game or an application). Your data session will end, and you will be redirected to the appropriate phone menu screen.
   - Select **Set as** to assign a ringer or screen saver to a phone function.
   - Select **Settings** to configure downloaded games or applications.
   - Select **Shop** to browse for other items to download.
   - Press END to quit the browser and return to standby mode.

My Content Manager

Whether you purchase your content from your phone or from your online account management page at www.sprint.com, **My Content Manager** stores all of your purchases and you may download them to your phone from there.

My Content Manager is a storage area on the Nationwide Sprint Network that allows you to store all your purchased files. The files remain in My Content Manager until their license terms have expired – even after you have downloaded the content to your phone. This provides you with a convenient place to access information about your downloaded files without having to store the information in your phone's memory.

To access My Content Manager:

► From the home page, select **Downloads** > **My Content Manager**. (You will see a list of your purchased items.)

To download purchased content from My Content Manager:

1. From the **My Content Manager** display (see page 108), highlight an item and press MENU OK. (You will see the information page for the selected item.)
2. Highlight **Download** and press MENU OK. (The item will download automatically. When you see the **New Download** screen, you have successfully downloaded the item to your phone.)
3. Select an option to continue:
   - Select **Use/Run/View** to assign the downloaded item (or to start, in the case of a game or an application). Your data session will end, and you will be redirected to the appropriate phone menu screen.
   - Select **Set as** to assign a ringer or screen saver to a phone function.
   - Select **Settings** to configure downloaded games or applications.
   - Select **Shop** to browse for other items to download.
   - Press END to quit the browser and return to standby mode.

Tip: You can also access My Content Manager through the phone's main menu. Press MENU OK > **My Stuff** > **[Games, Ringers, Screen Savers, Applications,** or **Call Tones]** > **My Content Manager**. The browser will open and take you to the corresponding content.

For complete information and instructions on downloading **Games**, **Ringers**, **Screen Savers**, and **Applications**, visit the Digital Lounge at www.sprint.com.

Applications

You can access a wide variety of applications in many different categories with your phone and data service. Your phone comes preloaded with links to the following social networking applications:

- **Facebook**
- **MySpace**
- **Scanlife**
- **Social Zone**
- **Twitter**

To get started with applications:

► Press MENU OK > **My Stuff** > **Applications** > **Facebook**, **MySpace**, **Scanlife**, **Social Zone** or **Twitter**. (The browser will start and take you to the application's login page. Follow the onscreen prompts.)

Important Privacy Message – Sprint's policies often do not apply to third-party applications. Third-party applications may access your personal information or require Sprint to disclose your customer information to the third-party application provider. To find out how a third-party application will collect, access, use, or disclose your personal information, check the application provider's policies, which can usually be found on their website. If you aren't comfortable with the third-party application's policies, don't use the application.

Browser Menu

Although the home page offers a broad and convenient array of sites and services for you to browse, not all sites are represented, and certain functions, such as going directly to specific websites, are not available. For these and other functions, you will need to use the browser menu. The browser menu offers additional options to expand your use of the Web on your phone.

Opening the Browser Menu

The browser menu may be opened anytime you have an active data session, from any page you are viewing.

To open the browser menu:

► Press **TOOLBAR** (right softkey). (You will see the browser menu.)

Options available under the browser menu include:

- **BACK** to go back to the most recent Web page.
- **FORWARD** to move to a previously viewed page (after having used **BACK** option).
- **MY HOMEPAGE** to go back to the home page.
- **MY PAGES** to view your favorites and recently viewed pages.
- **SPRINT SEARCH** to search the Internet.
- **OPTIONS** to choose font size, privacy settings, etc.

Going to a Specific Website

To go to a particular website by entering a URL (website address):

1. Highlight the URL field and press MENU OK.
2. Use your keyboard to enter a website address and press MENU OK.

Note: Not all websites are viewable on your phone.

Restarting the Web Browser

If the Web browser seems to be malfunctioning or stops responding, you can usually fix the problem by simply restarting the browser.

1. Press **TOOLBAR** (right softkey) to open the browser menu.
2. Select **OPTIONS** > **Advanced** > **Reset browser**.
3. Please read the warning, then press **RESET** (left softkey) if you still wish to continue.

Data Services FAQs

How will I know when my phone is ready for data service?
Your user name (for example, bsmith01@sprintpcs.com) will be displayed when you press MENU OK > **Settings** > **Phone Info** > **Version**.

How do I sign in for the first time?
You are automatically signed in to access data services when you turn on your phone.

How do I know when my phone is connected to data services?
Your phone automatically connects when you use data service or an incoming message arrives. You will also see the or indicator.

Can I make calls and use data services at the same time?
You cannot use voice and data services simultaneously. If you receive a call while data service is active, your phone forwards the call to voicemail. You can place an outgoing call anytime, but it will interrupt any in-progress data session.

When is my data connection active?
Your connection is active when data is being transferred. Outgoing calls are allowed; incoming calls go directly to voicemail. When active, the or indicator is animated on the display screen.

When is my data connection dormant?
If your phone receives no data for 10 seconds, the connection goes dormant. When the connection is dormant, you can make and receive voice calls. (The connection may become active again quickly.) If your phone receives no data for an extended period, the connection will terminate.

Can I sign out of data services?
You can sign out without turning off your phone; however, you will not be able to browse the Web or use other data services. While signed out, you can still place or receive phone calls, check voicemail, and use other voice services. You may sign in again at any time. To sign out, go to **Settings > Others > Data > On/Off** in your phone's menu, then press **DISABLE** (right softkey).

3C. Entertainment: Music

- Transferring Music to Your Phone (page 112)
- Playing Music on Your Phone (page 112)

Transferring Music to Your Phone

You can transfer music from your computer to your phone's microSD card.

To transfer music to your phone:

1. Connect your phone and your computer using a compatible USB cable. (See “Connecting Your Phone to Your Computer” on page 74.)
2. Select **Transfer Music**.
3. Read the disclaimer and press **Yes** (left softkey).
4. Drag and drop music files from your computer into the phone's *MUSIC* folder.
5. When you are finished, disconnect the phone. (See “To remove the connection:” on page 74.)

Note: Do not disconnect phone while the transfer is in progress. A memory card is required to listen to any music stored or downloaded to the phone. The number of files you can store depends on the size and format options of the memory card.

Playing Music on Your Phone

The Music Player allows you use your phone to play the music files you have saved on your microSD card.

1. Press MENU OK > **Music**.
2. Select an option:
   - **Last Played** to play the last played music.
   - **All Songs** to browse through all of your downloaded music.
   - **Playlists** to select or create a customized playlist you've created to organize your music.
   - **Artists** to filter the list of available music by their Artist information.
   - **Albums** to filter the list of available music by their Album information.

- **Genres** to filter the list of available music by their Genre information.

3. Once you've displayed a list of songs, you can browse through your available titles by **Song**, **Artist**, or **Genre** to select a specific song.
   - To play a song, highlight it and press MENU OK.
   - To listen to a playlist, highlight it and press MENU OK to open the playlist, and then press MENU OK again to begin playing from the selected song.
4. For additional playback and information options, press **OPTIONS** (right softkey) and select a menu item.

Note: Remarq™ supports MP3 format.

3D. GPS Services

- GPS Services (page 114)
- Sprint Family Locator (page 114)

GPS Services

Your phone's built-in GPS capability gives you access to location-based services, including **Sprint Family Locator**.

Activating Location Mode

Before using the location-based services, you must turn on your phone's location mode.

1. Press MENU OK > **Settings** > **Others** > **Location**. (You will see the Location disclaimer.)
2. Read the disclaimer and press **CONTINUE** (left softkey).
3. Press **ON** (left softkey).

Sprint Family Locator

Sprint Family Locator uses GPS technology to locate your child's phone and display the location on an interactive map.

Note: Sprint Family Locator service requires an additional monthly fee. Visit **www.sprint.com/familylocator** for complete details.

Signing Up for Sprint Family Locator

1. Press MENU OK > **Sprint Family Locator**.
2. Follow the onscreen instructions to enter and submit the required information.

Note: You can also sign up for Sprint Family Locator online at www.sprint.com/familylocator.

Using Sprint Family Locator

1. Press MENU OK > **Sprint Family Locator**.
2. Enter the parent phone number and password to sign in to your account.

3. Select a phone to locate from the available child phone list.
4. When you are finished, select **Sign Out**.

Note: You may also use Sprint Family Locator with any computer with an Internet connection. Visit www.sprint.com/familylocator for complete details.

Section 4

Safety and Warranty Information

Sprint

4A. Important Safety Information

- General Precautions (page 118)
- Maintaining Safe Use of and Access to Your Phone (page 119)
- Using Your Phone With a Hearing Aid Device (page 120)
- Caring for the Battery (page 122)
- Radio Frequency (RF) Energy (page 123)
- Owner's Record (page 125)

This phone guide contains important operational and safety information that will help you safely use your phone. Failure to read and follow the information provided in this phone guide may result in serious bodily injury, death, or property damage.

General Precautions

There are several simple guidelines to operating your phone properly and maintaining safe, satisfactory service.

- To maximize performance, do not touch the bottom portion of your phone where the internal antenna is located while using the phone.
- Speak directly into the mouthpiece.
- Avoid exposing your phone and accessories to rain or liquid spills. If your phone does get wet, immediately turn the power off and remove the battery.
- Do not expose your phone to direct sunlight for extended periods of time (such as on the dashboard of a car).
- Although your phone is quite sturdy, it is a complex piece of equipment and can be broken. Avoid dropping, hitting, bending, or sitting on it.
- Any changes or modifications to your phone not expressly approved in this document could void your warranty for this equipment and void your authority to operate this equipment.

Note: For the best care of your phone, only Sprint-authorized personnel should service your phone and accessories. Failure to do so may be dangerous and void your warranty.

Maintaining Safe Use of and Access to Your Phone

Do Not Rely on Your Phone for Emergency Calls

Mobile phones operate using radio signals, which cannot guarantee connection in all conditions. Therefore you should never rely solely upon any mobile phone for essential

communication (e.g., medical emergencies). Emergency calls may not be possible on all cellular networks or when certain network services or mobile phone features are in use. Check with your local service provider for details.

Using Your Phone While Driving

Talking on your phone while driving (or operating the phone without a hands-free device) is prohibited in some jurisdictions. Laws vary as to specific restrictions. Remember that safety always comes first.

Tip: Purchase an optional hands-free accessory at your local Sprint Store, or call Sprint at 1-866-866-7509. You can also dial **# 2 2 2** on your phone.

Following Safety Guidelines

To operate your phone safely and efficiently, always follow any special regulations in a given area. Turn your phone off in areas where use is forbidden or when it may cause interference or danger.

Using Your Phone Near Other Electronic Devices

Most modern electronic equipment is shielded from radio frequency (RF) signals. However, RF signals from wireless phones may affect inadequately shielded electronic equipment.

RF signals may affect improperly installed or inadequately shielded electronic operating systems or entertainment systems in motor vehicles. Check with the manufacturer or their representative to determine if these systems are adequately shielded from external RF signals. Also check with the manufacturer regarding any equipment that has been added to your vehicle.

Consult the manufacturer of any personal medical devices, such as pacemakers and hearing aids, to determine if they are adequately shielded from external RF signals.

Note: Always turn off the phone in healthcare facilities, and request permission before using the phone near medical equipment.

Turning Off Your Phone Before Flying

Turn off your phone before boarding any aircraft. To prevent possible interference with aircraft systems, the U.S. Federal Aviation Administration (FAA) regulations require you to have permission from a crew member to use your phone while the plane is on the ground. To prevent any risk of interference, FCC regulations prohibit using your phone while the plane is in the air.

Turning Off Your Phone in Dangerous Areas

To avoid interfering with blasting operations, turn your phone off when in a blasting area or in other areas with signs indicating two-way radios should be turned off. Construction crews often use remote-control RF devices to set off explosives.

Turn your phone off when you're in any area that has a potentially explosive atmosphere. Although it's rare, your phone and accessories could generate sparks. Sparks can cause an explosion or fire, resulting in bodily injury or even death. These areas are often, but not always, clearly marked. They include:

- Fueling areas such as gas stations.

- Below deck on boats.
- Fuel or chemical transfer or storage facilities.
- Areas where the air contains chemicals or particles such as grain, dust, or metal powders.
- Any other area where you would normally be advised to turn off your vehicle's engine.

Note: Never transport or store flammable gas, flammable liquids, or explosives in the compartment of your vehicle that contains your phone or accessories.

Restricting Children's Access to Your Phone

Your phone is not a toy. Do not allow children to play with it as they could hurt themselves and others, damage the phone or make calls that increase your Sprint invoice.

Using Your Phone With a Hearing Aid Device

A number of Sprint phones have been tested for hearing aid device compatibility. When some wireless phones are used with certain hearing devices (including hearing aids and cochlear implants), users may detect a noise which can interfere with the effectiveness of the hearing device.

Some hearing devices are more immune than others to this interference noise, and phones also vary in the amount of interference noise they may generate. ANSI standard C63.19 was developed to provide a standardized means of measuring both wireless phone and hearing devices to determine usability rating categories for both.

Ratings have been developed for mobile phones to assist hearing device users find phones that may be compatible with their hearing device. Not all phones have been rated for compatibility with hearing devices. Phones that have been rated have a label located on the box. ***Your Remarq™* has an *M4* and a *T4* rating**.

These ratings are not guarantees. Results will vary depending on the user's hearing device and individual type and degree of hearing loss. If a hearing device is particularly vulnerable to interference noise; even a phone with a higher rating may still cause unacceptable noise levels in the hearing device. Trying out the phone with your hearing device is the best way to evaluate it for your personal needs.

M-Ratings: Phones rated M3 or M4 meet FCC requirements for hearing aid compatibility and are likely to generate less interference to hearing devices than unrated phones. (M4 is the better/higher of the two ratings.)

T-Ratings: Phones rated T3 or T4 meet FCC requirements and are likely to be more usable with a hearing device's telecoil ("T Switch"or "Telephone Switch") than unrated phones. (T4 is the

better/higher of the two ratings. Note that not all hearing devices have telecoils in them.)

Note: **New Technologies, Including Wi-Fi**
This phone has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be newer wireless technologies (including Wi-Fi) used in this phone that have not been tested for use with hearing aids.

Hearing aid devices may also be measured for immunity to interference noise from wireless phones and should have ratings similar to phones. Ask your hearing healthcare professional for the rating of your hearing aid. Add the rating of your hearing aid and your phone to determine probable usability:

- Any combined rating equal to or greater than six offers excellent use.
- Any combined rating equal to five is considered normal use.
- Any combined rating equal to four is considered usable.

Thus, if you pair an M3 hearing aid with an M3 phone, you will have a combined rating of six for “excellent use.” This is synonymous for T ratings.

Sprint further suggests you experiment with multiple phones (even those not labeled M3/T3 or M4/T4) while in the store to find the one that works best with your hearing aid device. Should you experience interference or find the quality of service unsatisfactory after purchasing your phone, promptly return it to the store within 30 days of purchase. (A restocking fee may be applied to exchanges. Visit www.sprint.com/returns for details.) More information about hearing aid compatibility may be found at: www.fcc.gov, www.fda.gov, and www.accesswireless.org.

Getting the Best Hearing Device Experience With Your Phone

To further minimize interference:

- Set the phone’s display and keypad backlight settings to ensure the minimum time interval:
  1. Press MENU OK > **Settings** > **Display** > **Backlight** > **Backlight Dim**, or **Backlight Off**.
  2. Highlight the minimum time interval setting and press MENU OK.
- Position the phone so the internal antenna is farthest from your hearing aid.
- Move the phone around to find the point with least interference.

Caring for the Battery

Safety Information

Please read and observe the following information for safe and proper use of your phone and to prevent damage. Also, keep

the User Guide in an accessible place at all the times after reading it.

- Do not disassemble or open crush, bend or deform, puncture or shred the battery.
- Do not modify or remanufacture, attempt to insert foreign objects into the battery, immerse or expose to water or other liquids, expose to fire, explosion or other hazard.
- Only use the battery for the system for which it is specified.
- Only use the battery with a charging system that has been qualified with the system per IEEE-Std-1725-200x. Use of an unqualified battery or charger may present a risk of fire, explosion, leakage, or other hazard.
- Do not short circuit a battery or allow metallic conductive objects to contact battery terminals.
- Replace the battery only with another battery that has been qualified with the system per IEEE-Std-1725-200x. Use of an unqualified battery may present a risk of fire, explosion, leakage or other hazard.
- Promptly dispose of used batteries in accordance with local regulations.
- Battery usage by children should be supervised.
- Avoid dropping the phone or battery. If the phone or battery is dropped, especially on a hard surface, and you suspect damage, take it to a service center for inspection.
- Improper battery use may result in a fire, explosion or other hazard.
- The phone shall only be connected to USB products that bear the USB-IF logo or have completed the USB-IF compliance program.

Protecting Your Battery

The guidelines listed below help you get the most out of your battery's performance.

- Recently there have been some public reports of wireless phone batteries overheating, catching fire, or exploding. It appears that many, if not all, of these reports involve counterfeit or inexpensive, aftermarket-brand batteries with unknown or questionable manufacturing standards. Sprint is not aware of similar problems with Sprint phones resulting from the proper use of batteries and accessories approved by Sprint or the manufacturer of your phone. Use only Sprint-approved or manufacturer-approved batteries and accessories found at Sprint Stores or through your phone's manufacturer, or call 1-866-866-7509 to order. They're also available at **www.sprint.com** – click **Accessories**. Buying the right batteries and accessories is the best way to ensure they're genuine and safe.
- In order to avoid damage, charge the battery only in temperatures that range from 32° F to 113° F (0° C to 45° C).
- Don't use the battery charger in direct sunlight or in high humidity areas, such as the bathroom.
- Never dispose of the battery by incineration.
- Keep the metal contacts on top of the battery clean.
- Don't attempt to disassemble or short-circuit the battery.
- The battery may need recharging if it has not been used for a long period of time.
- It's best to replace the battery when it no longer provides acceptable performance. It can be recharged hundreds of times before it needs replacing.

- Don't store the battery in high temperature areas for long periods of time. It's best to follow these storage rules:
  - Less than one month:
    -4° F to 140° F (-20° C to 60° C)
  - More than one month:
    -4° F to 113° F (-20° C to 45° C)

Disposal of Lithium Ion (Li-Ion) Batteries

Do not handle a damaged or leaking Li-Ion battery as you can be burned.

For safe disposal options of your Li-Ion batteries, contact your nearest Sprint authorized service center.

Special Note: Be sure to dispose of your battery properly. In some areas, the disposal of batteries in household or business trash may be prohibited.

Radio Frequency (RF) Energy

Understanding How Your Phone Operates

Your phone is basically a radio transmitter and receiver. When it's turned on, it receives and transmits radio frequency (RF) signals. When you use your phone, the system handling your call controls the power level. This power can range from 0.006 watt to 0.2 watt in digital mode.

Knowing Radio Frequency Safety

The design of your phone complies with updated NCRP standards described below.

In 1991–92, the Institute of Electrical and Electronics Engineers (IEEE) and the American National Standards Institute (ANSI) joined in updating ANSI's 1982 standard for safety levels with respect to human exposure to RF signals. More than 120 scientists, engineers and physicians from universities, government health agencies and industries developed this updated standard after reviewing the available body of research. In 1993, the Federal Communications Commission (FCC) adopted this updated standard in a regulation. In August 1996, the FCC adopted hybrid standard consisting of the existing ANSI/IEEE standard and the guidelines published by the National Council of Radiation Protection and Measurements (NCRP).

Body-Worn Operation

To maintain compliance with FCC RF exposure guidelines, if you wear a handset on your body, use a Sprint-supplied or Sprint-approved carrying case, holster or other body-worn accessory. If you do not use a body-worn accessory, ensure the antenna is at least **25/32 inch** (**2 centimeters**) from your body when transmitting. Use of non-Sprint-approved accessories may violate FCC RF exposure guidelines.

For more information about RF exposure, visit the FCC website at www.fcc.gov.

Specific Absorption Rates (SAR) for Wireless Phones

The SAR value corresponds to the relative amount of RF energy absorbed into the head of a user of a wireless handset.

The SAR value of a phone is the result of an extensive testing, measuring and calculation process. It does not represent how much RF the phone emits. All phone models are tested at their highest value in strict laboratory settings. But when in operation, the SAR of a phone can be substantially less than the level reported to the FCC. This is because of a variety of factors including its proximity to a base station antenna, phone design and other factors. What is important to remember is that each phone meets strict federal guidelines. Variations in SARs do not represent a variation in safety.

All phones must meet the federal standard, which incorporates a substantial margin of safety. As stated above, variations in SAR values between different model phones do not mean variations in safety. SAR values at or below the federal standard of 1.6 W/kg are considered safe for use by the public.

The highest reported SAR values of the Remarq™ are:

Cellular CDMA mode (Part 22):
Head: 1.22 W/kg; Body-worn: 1.05 W/kg

PCS mode (Part 24):
Head: 1.18 W/kg; Body-worn: 0.75 W/kg

FCC Radio Frequency Emission

This phone meets the FCC Radio Frequency Emission Guidelines.

FCC ID number: BEJLN240

More information on the phone's SAR can be found from the following FCC website: http://www.fcc.gov/oet/ea/.

Bluetooth QDID B016132

FCC Notice

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules.

These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient the direction of the internal antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Owner's Record

The model number, regulatory number, and serial number are located on a nameplate inside the battery compartment. Record the serial number in the space provided below. This will be helpful if you need to contact us about your phone in the future.

Model: LG Remarq™

Serial No.:

User Guide template version 9a_FM (July 2009)

4B. Manufacturer's Warranty

◆ Manufacturer's Warranty (page 127)

Your phone has been designed to provide you with reliable, worry-free service. If for any reason you have a problem with your equipment, please refer to the manufacturer's warranty in this section.

For information regarding the terms and conditions of service for your phone, please visit www.sprint.com or call Sprint Customer Service at **1-888-211-4727**.

Note: In addition to the warranty provided by your phone's manufacturer, which is detailed on the following pages, Sprint offers a number of optional plans to cover your equipment for non-warranty claims. **Sprint Total Equipment Protection** provides the combined coverage of the **Sprint Equipment Replacement Program** and the **Sprint Equipment Service and Repair Program**, both of which are available separately. Each of these programs may be signed up for within 30 days of activating your phone. For more details, please visit your nearest Sprint Store or call Sprint at **1-800-584-3666**.

Manufacturer's Warranty

1. WHAT THIS WARRANTY COVERS:

LG offers you a limited warranty that the enclosed subscriber unit and its enclosed accessories will be free from defects in material and workmanship, according to the following terms and conditions:

(1) The limited warranty for the unit and enclosed accessories shall be a period of one (1) year from the date of original purchase. The remaining warranty period for the unit being repaired or replaced shall be determined by presentation of the original sales receipt for the purchase of the unit.

(2) The limited warranty extends only to the original purchaser of the product and is not assignable or transferable to any subsequent purchaser / end user.

(3) The limited warranty is good only to the original purchaser of the product during the warranty period as long as it is in the U.S., including Alaska, Hawaii, U.S. Territories, and all Canadian Provinces.

(4) The external housing and cosmetic parts shall be free of major defects at the time of shipment and,

therefore, shall not be covered under these limited warranty terms.

(5) Upon request from LG, the consumer must provide information satisfactory to LG to prove the date of purchase or exchange.

(6) The customer shall bear the cost of shipping the product to the Customer Service Department of LG. LG shall bear the cost of shipping the product back to the consumer after the completion of service under this limited warranty.

2. WHAT THIS WARRANTY DOES NOT COVER:

(1) Defects or damage resulting from use of the product in other than its normal and customary manner.

(2) Defect or damage from abnormal use, abnormal conditions, improper storage, exposure to moisture or dampness, unauthorized modifications, unauthorized connections, unauthorized repair, misuse, neglect, abuse, accident, alteration, improper installation, or other acts which are not the fault of LG, including damage caused by shipping, blown fuses, or spills of food or liquid.

(3) Breakage or damage to antennas unless caused directly by defects in material or workmanship.

(4) Alleged defects or malfunctions of the product if the Customer Service Department at LG was not notified by the consumer during the applicable limited warranty period.

(5) Products which have had the serial number removed or made illegible.

(6) This limited warranty is in lieu of all other warranties, express or implied either in fact or by operations of law, statutory or otherwise, including but not limited to any implied warranty of marketability merchantability or fitness for a particular use.

(7) Damage resulting from use of non-LG approved accessories.

(8) All plastic surfaces and all other externally exposed parts that are scratched or damaged due to normal customer use.

(9) Products operated outside published maximum ratings.

(10) Products used or obtained in a rental program.

(11) Consumables (such as fuses).

3. WHAT LG WILL DO:

LG will, at its sole option, either repair, replace or refund the purchase price of any unit that does not conform to this limited warranty. LG may choose at its option to use functionally equivalent re-conditioned, refurbished or new units or parts or any units. In addition, LG will not reinstall or back-up any data, applications or software that you have added to your phone. It is therefore recommended that you back-up any such data or information prior to sending the unit to LG to avoid the permanent loss of such information.

4. STATE LAW RIGHTS:

No other express warranty is applicable to this product. THE DURATION OF ANY IMPLIED WARRANTIES, INCLUDING THE IMPLIED WARRANTY OF MARKETABILITY OR MERCHANTABILITY, IS LIMITED TO THE DURATION OF THE EXPRESS WARRANTY HEREIN. LG SHALL NOT BE LIABLE FOR THE LOSS OF THE USE OF THE PRODUCT, INCONVENIENCE, LOSS OR ANY OTHER DAMAGES, DIRECT OR CONSEQUENTIAL, ARISING OUT OF THE USE OF, OR INABILITY TO USE, THIS PRODUCT OR FOR ANY BREACH OF ANY EXPRESS OR IMPLIED WARRANTY, INCLUDING THE IMPLIED WARRANTY OF MARKETABILITY OR MERCHANTABILITY APPLICABLE TO THIS PRODUCT.

Some states do not allow the exclusion of limitation of incidental or consequential damages or limitations on how long an implied warranty lasts; so these limitations or exclusions may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

5. HOW TO GET WARRANTY SERVICE:

To obtain warranty service, please call the following telephone number from anywhere in the continental United States:

LG Electronics Service

201 James Record Road

Huntsville, AL 35824

Tel. 1-800-793-8896 Email: **http://us.lgservice.com**

Please call or write for the location of the LGE authorized service center nearest you and the procedures for obtaining warranty claims.

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